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QUESTION 1

As opposed to a regular SIP trace, what do SIP messages captured using the traceSM with "a=showSM" option display?

A. the message flow details from SM100 to the PPM servlet

B. the message flow details from the SM100 to Avaya Aura?Communication Manager (CM)

C. the message flow details from the network to the SIP container

D. the message flow details from the SM100 to the Avaya Aura?Session Manager (SM) Call Processing element

Correct Answer: D

QUESTION 2

What is the name of the packets capturing utility embedded in most Linux Servers, including Avaya Aura?Communication Manager (CM)?

A. wshark

B. cshark

C. pcap

D. tshark

Correct Answer: D

QUESTION 3

After an Avaya Aura?Communication Manager (CM) upgrade, a customer called Avaya support because their SIP telephones were unable to login. Support was able to confirm that the telephones had not been upgraded.

Which pre-implementation step was omitted?

A. Provide accurate licensing specification.

B. Verify version installed is compatible with existing versions.

C. Test all third-party equipment and software.

D. Access support.avaya.com to verify customer systems compatibility.

Correct Answer: B

QUESTION 4

How can you check to see if the Avaya Aura?Session Manager (SM) application processes are running?

A. Execute the SM CLI statapp command.

B. On the SM dashboard select Status Applications from the Shutdown System pull-down menu.

C. On the SM dashboard select Status Applications from the Service State pull-down menu.

D. Execute the SM status all command.

Correct Answer: A

QUESTION 5

A customer has just added a CS1000 SIP Entity and Entity Link using TLS port 5061. Users are unable to call any Avaya Aura?users which are connected via the same Avaya Aura?Session Manager (SM).

They have run a traceSM and see no SIP messages coming from the CS1000 in the trace. They can ping between the CS1000 and SM100.

Which two traces or logs are most relevant to debugging this problem and should be included in the trouble ticket raised with Tier 3 support? (Choose two.)

A. "list trace tac xxx", where xxx is the TAC of the trunk group between Avaya Aura?Communication Manager and SM

B. "tshark -i eth1 -w " on SM

C. the latest /var/log/ecs logfile on Avaya Aura?Communication Manager

D. traceSM with TLS handshaking enabled on SM

E. the ppm.log in /var/log/Avaya/jboss/SessionManager on SM

Correct Answer: BD

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