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QUESTION 1

You are troubleshooting a TLS link down message between Avaya Aura® Session Manager (SM) and Avaya Session Border Controller for Enterprise (SBCE). Tracing on SM and SBCE reveals a Fatal Error

Unknown CA message being sent by SBCE when it receives the Server Identity certificate from SM. To solve this problem, which two actions need to be completed? (Choose two.)

- A. Install the Certificate Authority certificate that signed SBCE identity certificate into SM.
- B. Export the SBCE identity certificate and import it into SM.
- C. Add the Certificate Authority certificate into the TLS profile Peer Verification List.
- D. Install the Certificate Authority certificate that signed the SM identity certificate into SBCE.

Correct Answer: CD

QUESTION 2

Which two statements describe the 8D Troubleshooting Methodology? (Choose two.)

- A. It is eight steps that guarantee a logical way to isolate an issue.
- B. It is eight steps that ensure a faster time to resolution.
- C. It is eight steps used to guarantee systems are operational after an implementation.
- D. It is eight steps that define how to escalate third-party integration issues.
- E. It is eight steps that guarantee a thorough analysis of a failure, containment actions, full resolution, and prevention for the future.

Correct Answer: AE

QUESTION 3

You need to make a traceSBC in order to find a SIP trunk issue.

After logging into the Session Border Controller (SBC) as user ipcs, in which two valid ways can you issue the traceSBC command? (Choose two.)

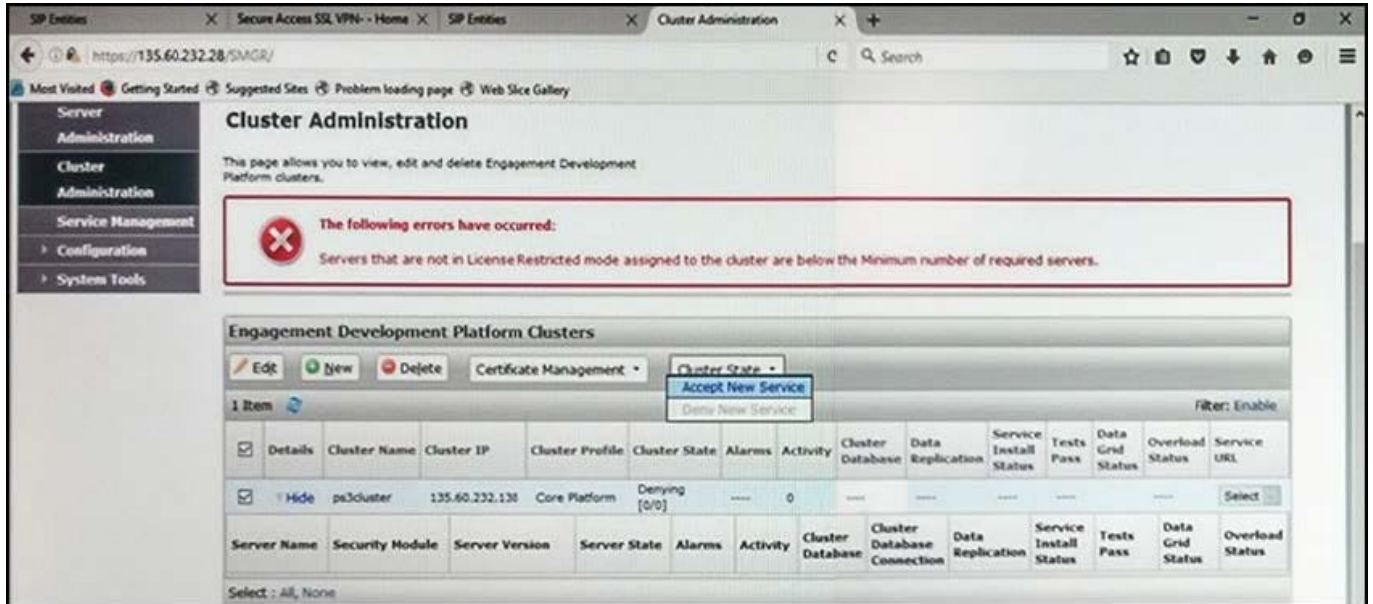
- A. traceSBC -trunk
- B. su sroot, then enter and finally enter traceSBC -now
- C. su root, then enter and finally enter traceSBC
- D. traceSBC -now



E. sudo traceSBC

Correct Answer: CE

QUESTION 4



Refer to the exhibit.

In the Cluster Administration screen of a PresenceServices cluster, when you try to change the cluster state to Accept New Service, you receive the error:

Servers that are not in License Restricted mode assigned to the cluster are below the Minimum number of required servers.

You check that a server has been administered under Engagement Development Platform > Server Administration which shows green check under License Mode, and a System State of Denying.

Which action needs to be taken to solve this problem?

- A. Edit the Cluster, access the Servers tab, and assign the server to the cluster; then set the cluster to Accept New Service.
- B. Under Engagement Development Platform > Server Administration, select the server and change the System State to Accept New Service, then return to the Cluster Administration screen and set the cluster to Accept New Service.
- C. Obtain and install an Avaya Breeze™ license on webLM with more instances of Avaya Breeze™ nodes.
- D. Edit the cluster to change the cluster profile from Core Platform to General Purpose.

Correct Answer: B

QUESTION 5



Which three statements are true about Avaya Aura® Messaging (AAM)? (Choose three.)

- A. 20 Voice Ports are always reserved for retrieving messages.
- B. AAM can run on Avaya-provided hardware that runs Linux® and Avaya Aura® System Platform, or VMware in a virtualized environment.
- C. You can choose to use the Avaya Message Store or Microsoft Exchange Store.
- D. AAM Multi-Server configuration separates Application Servers from Avaya Message Store.
- E. Each message application server allows for up to 100 simultaneous SIP or H323 sessions, with 300 active ports permitted per Voice Mail Domain (VMD).

Correct Answer: BCD

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