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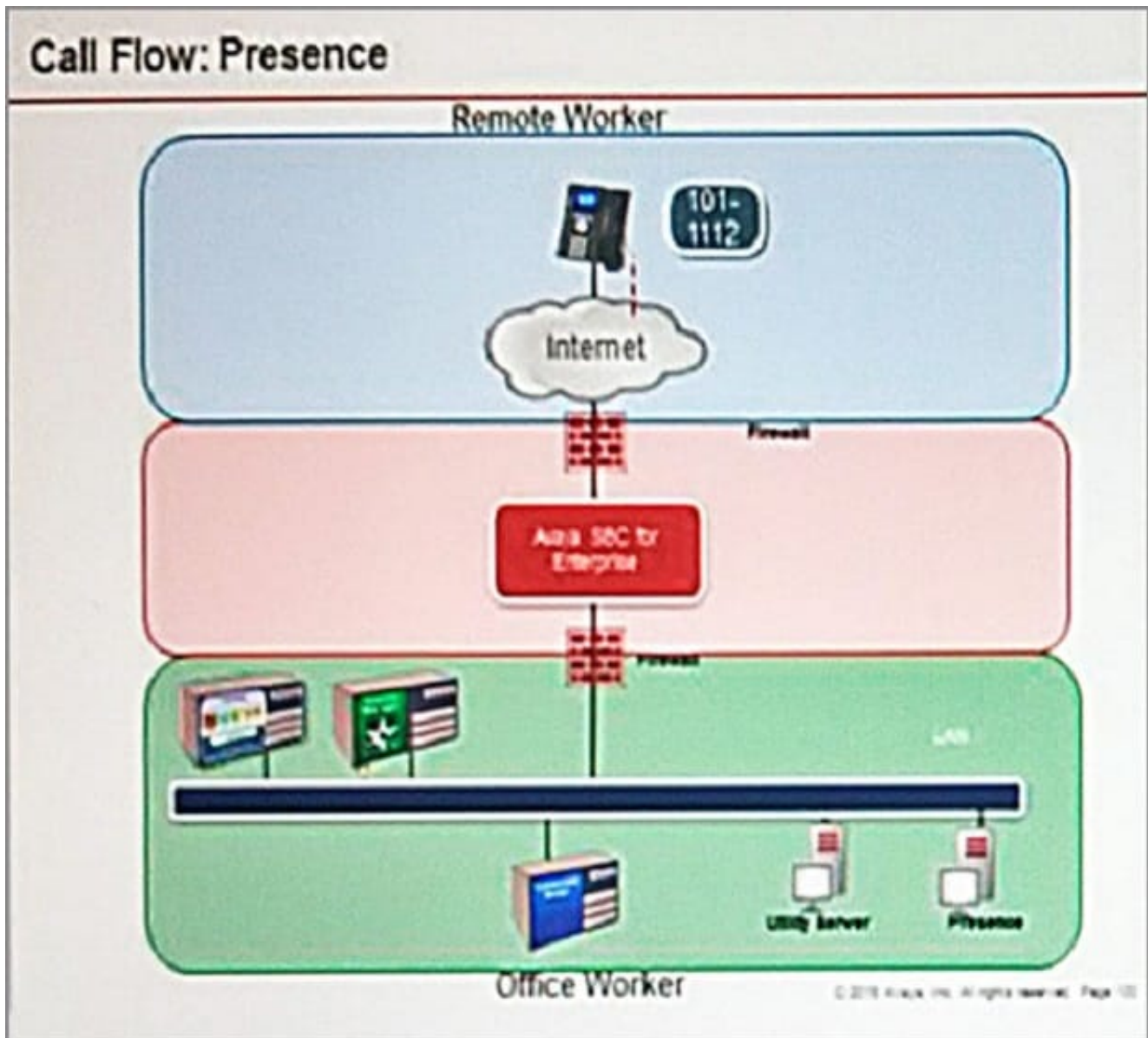
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QUESTION 1

Refer to the exhibit.

SIP endpoint 101-1112 is updating its Presence status with the Avaya Aura® Presence (PS).

Based on the exhibit, which statement about the message flow is true?

A. Avaya Aura® Presence sends Notify to the telephone via Avaya Aura® Session Manager.

B. Phone sends Register message to Avaya Aura® Session Manager via Avaya Session Border Controller for Enterprise.

C. The telephone sends Subscribe message to Avaya Aura® Session Manager via Avaya Session Border Controller for Enterprise.

D. Avaya Aura® Presence sends Notify to the SIP endpoint via Avaya Session Border Controller for Enterprise.

Correct Answer: A

QUESTION 2

Considering the message flow to an Avaya Aura® Contact Centre (AACC) Agent Desktop, which protocol is used to communicate between Avaya Aura® Communication Manager (CM) and Avaya Aura® Application Enablement Services (AES)?

A. WCF

B. ASAI/TSAPI

C. DMCC/TSAPI

D. TR87

Correct Answer: C

Reference: https://www.avaya.com/en/documents/avaya-aura-application-enablement-services--uc4303.pdf

QUESTION 3

A customer reports that Instant Messaging (IM) and Presence are not working for one or two users.

Where would you go to check that IM and Presence have been enabled for the affected users?

A. Use Avaya Aura® System Manager (SMGR) web GUI to access the Engagement Development Platform > Service Management click on List Presence Users.

B. Use System Manager (SMGR) web GUI to access User > Users Management > Manage Users > Communication Profile. Ensure that the presence profile is enables and that the right presence server is selected.

C. Use SSH to Avaya Breeze ™and run "display user xxxx" where xxxx is the station number.

D. Use Avaya Aura® System Manager (SMGR) web GUI to access User Management > Manage Users > More Actions > Presence Users. Ensure that the presence profile is enables and that the right presence server is selected.

Correct Answer: B

QUESTION 4

A customer reports that their Avaya Aura® Communication Manager (CM) enabled SIP telephones (AST) can only see the effect of their telephone being Call Forwarded after they log off and log on again. Also stopping the call forward feature does not show until their endpoint is logged off and logged on again.

What is the cause of the problem?

A. A coverage path has not been setup.

B. The Call Forwarding feature has not been assigned to a button.

C. Data Privacy is enabled in the station\\'s Class of Service.

D. An entry is missing in the private-numbering System Administration Terminal (SAT) form.

Correct Answer: C

QUESTION 5

Which statement about Network Routing Policies in Avaya Aura® Session Manager (SM) is true?

A. A dial pattern and routing policy are necessary in SM to call from an H323 device to a Basic/Native SIP device (without an Avaya Aura® Communication Manager profile).

B. A dial pattern and routing policy are necessary in SM to call from a Basic/Native SIP device (without a CM profile) to an H323 device on Avaya Aura® Communication Manager (CM).

C. A dial pattern and routing policy are necessary in SM to call from an H323 device to an AST device on the same Avaya Aura® Communication Manager (CM).

D. A dial pattern and routing policy are necessary in SM to call from an AST device to an H323 device on the same Avaya Aura® Communication Manager (CM).

Correct Answer: A

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