



# 72300X<sup>Q&As</sup>

Avaya Aura Communication Applications Support Exam

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### QUESTION 1

Who is responsible for Discipline 4, Determining Root Cause, of the 8D Troubleshooting Methodology?

- A. Business Partners
- B. Avaya Tier 2
- C. Third Party Support
- D. Avaya Tier 3

Correct Answer: B

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### QUESTION 2

A Maintenance Engineer logs onto the Command Line Interface (CLI) of Avaya Aura® Messaging (AAM) and issues the vmstat command.

What information will the display present?

- A. statistical information about voicemail boxes
- B. information about the volatile memory
- C. status information about the virtual machine
- D. count of mailbox password violation attempts

Correct Answer: B

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### QUESTION 3

You are troubleshooting a TLS link down message between Avaya Aura® Session Manager (SM) and Avaya Session Border Controller for Enterprise (SBCE). Tracing on SM and SBCE reveals a Fatal Error Unknown CA message being sent by SBCE when it receives the Server Identity certificate from SM.

To solve this problem, which two actions need to be completed? (Choose two.)

- A. Install the Certificate Authority certificate that signed SBCE identity certificate into SM.
- B. Export the SBCE identity certificate, and import it into SM.
- C. Install the Certificate Authority certificate that signed SM identity certificate into SBCE.
- D. Add Certificate Authority certificate into the TLS profile Peer Verification List.



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Correct Answer: AB

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#### QUESTION 4

A customer calls Avaya support because their 3rd party SIP telephones are not working. Support is able to confirm that the telephones are not supported and do not integrate with Communication Manager or Session Manager.

Which two pre-implementation steps were omitted? (Choose two.)

- A. Establish connectivity.
- B. Test all third-party equipment and software.
- C. Provide accurate licensing specification.
- D. Access support.avaya.com to verify customer systems compatibility.
- E. Upgrade Communication and Session Manager.

Correct Answer: CE

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#### QUESTION 5

A customer called in stating they cannot place WebRTC calls. You discover that when the WebRTC snap-in sends an Invite to Avaya Aura® Media Server (AAMS), Avaya Breeze™ is not sending the correct information in the Request URI to match a regular expression in Session Manager. Where do you configure the Media Server URI (ce-msml@avaya.com) that Avaya Breeze™ will send to AAMS via Avaya Aura® Session Manager (SM)?

- A. Use Avaya Aura® System Manager web GUI to access the Engagement Development Platform > Configuration > Attributes.
- B. Use SSH to Avaya Breeze™ and edit the "/etc/config.properties" file.
- C. Use Avaya Aura® System Manager web GUI to access the Inventory > Manage Elements, and then edit the Avaya Breeze™ element.
- D. Use Avaya Aura® System Manager web GUI to access the Engagement Development Platform > Configuration > Avaya Aura® Media Server.

Correct Answer: D

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