

72300X^{Q&As}

Avaya Aura Communication Applications Support Exam

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QUESTION 1

The WebRTC snap-in is showing a yellow caution icon under License Mode.

What does this error mode indicate?

- A. The license was installed incorrectly.
- B. The license 30 day grace period has expired.
- C. There is a license error but the snap-in continues to function.
- D. The snap-in license has expired and is out of service.

Correct Answer: C

Reference: https://downloads.avaya.com/css/P8/documents/101029760 (page 14)

QUESTION 2

To validate the initial system status of Avaya Breeze ™ with the WebRTC Snap-in, which three components should be checked? (Choose three.)

- A. Configured certificates
- B. Licensing mode
- C. Cluster Status
- D. Installation status
- E. WebRTC Service within Service Management > Services

Correct Answer: BCE

QUESTION 3

A technician is trying to access the Avaya Aura ® Media Server (AAMS) after receiving a troubleshooting ticket. After failing to enter the system using different web browsers, the technician realizes the incorrect URL was being used.

Which URL must be used to access the AAMS web page?

A. https: AAMS FQDN or IP address:8443/emlogin

B. http: AAMS FQDN or IP address:8443/emlogin



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C. https: AAMS FQDN or IP address:443/emlogin

D. https: SMGR FQDN or IP address:8443/emlogin

Correct Answer: A

QUESTION 4

Which tracing tools that help to debug WebRTC protocols are available on the Avaya BreezeTM platform?

- A. traceTURN, traceSTUN, and traceHTTP
- B. traceWEB and traceSM
- C. traceSTUN, traceTURN, and traceCE
- D. traceHTTP and traceCE

Correct Answer: B

QUESTION 5

In the 8D Troubleshooting Methodology, which two steps does Discipline 3, Contain Interim Actions, involve? (Choose two.)

- A. Try actions that bypass the issue, like creating a work-around for temporary restoral of service.
- B. Capture potential triggers.
- C. Evaluate systems and components.
- D. Develop immediate controlled actions to isolate the problem.
- E. Develop a hypothesis based on the outcome of the various controlled actions and the system\\'s reactions.

Correct Answer: CD

Reference: http://asq.org/learn-about-quality/eight-disciplines-8d/

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