



Avaya Aura Communication Applications Support Exam

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## **QUESTION 1**

A customer reports that they cannot place WebRTC calls. You discover there is a problem with communication between Avaya Breeze <sup>™</sup> and the Avaya Aura® Media Server (AAMS). Where in Avaya Breeze <sup>™</sup> do you set/check the User ID for Restful TLS authentication?

A. Use the System Manager (SMGR) web GUI to access Breeze > Configuration > Avaya Aura Media Server

B. Use the System Manager (SMGR) web GUI to access Breeze > Cluster Administration > General > Cluster Attributes

C. Use the System Manager (SMGR) web GUI to access Breeze > Configuration > Attributes

D. Use the System Manager (SMGR) web GUI to access Breeze > Server Administration > Dashboard

Correct Answer: B

## **QUESTION 2**

Which tool has an option to debug the TLS handshake between the server and the client?

- A. SIP Trace Config and SIP Trace Viewer
- B. List trace tac 701
- C. traceSM
- D. List trace tac 701/tls
- Correct Answer: B

#### **QUESTION 3**

In Avaya Aura® 7, how are calls typically routed from Avaya Aura® Communication Manager (CM) to Avaya Aura® Messaging (AAM)?

A. Using a direct SIP trunk group between CM and AAM.

B. Using a direct H323 trunk group between CM and AAM.

C. Using SIP via Avaya Aura® Session Manager (SM), AAM is built as a user with a Communication Profile and registry routing forwards the calls to AAM.

D. Using SIP via Avaya Aura® Session Manager (SM), a dial pattern or regular expression forwards the call to AAM.

Correct Answer: D



### **QUESTION 4**

After Avaya Aura® Messaging (AAM) answers a call Avaya Aura® Communication Manager (CM) will

initiate a shuffle of the media path if possible to establish a direct media path between the IP endpoint and

AAM.

Which SIP message is sent by Avaya Aura® Communication Manager (CM) to AAM to initiate the shuffle?

- A. Re-Invite
- B. Refer
- C. Info
- D. Cancel

Correct Answer: A

## **QUESTION 5**

Incoming SIP Trunking calls from Service Provider to Session Manager are failing because Avaya Session Border Controller for Enterprise (SBCE) is not sending a domain name in the TO, FROM and REQUEST headers.

What needs to be changed in SBCE to make this happen?

A. In SBCE GUI, navigate to Global Profiles > Routing. Edit the Session Manager Routing Profile to link to a URI Group, which has the To, From and Request Headers and Replace Action set to Overwrite with domain name.

B. In SBCE GUI, navigate to Global Profiles > Server Configuration. Edit the Session Manager server entry to set "Overwrite Domain Name".

C. In SBCE GUI, navigate to Global Profiles > Topology Hiding. Edit the SessionManager\_TH to change the To, From and Request Headers Replace Action, to Overwrite with domain name.

D. In SBCE GUI, navigate to Device Specific Settings > Endpoint Flows > Server Flows. Edit the Session Manager flow to change the End Point Policy Group to default-low.

Correct Answer: C

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