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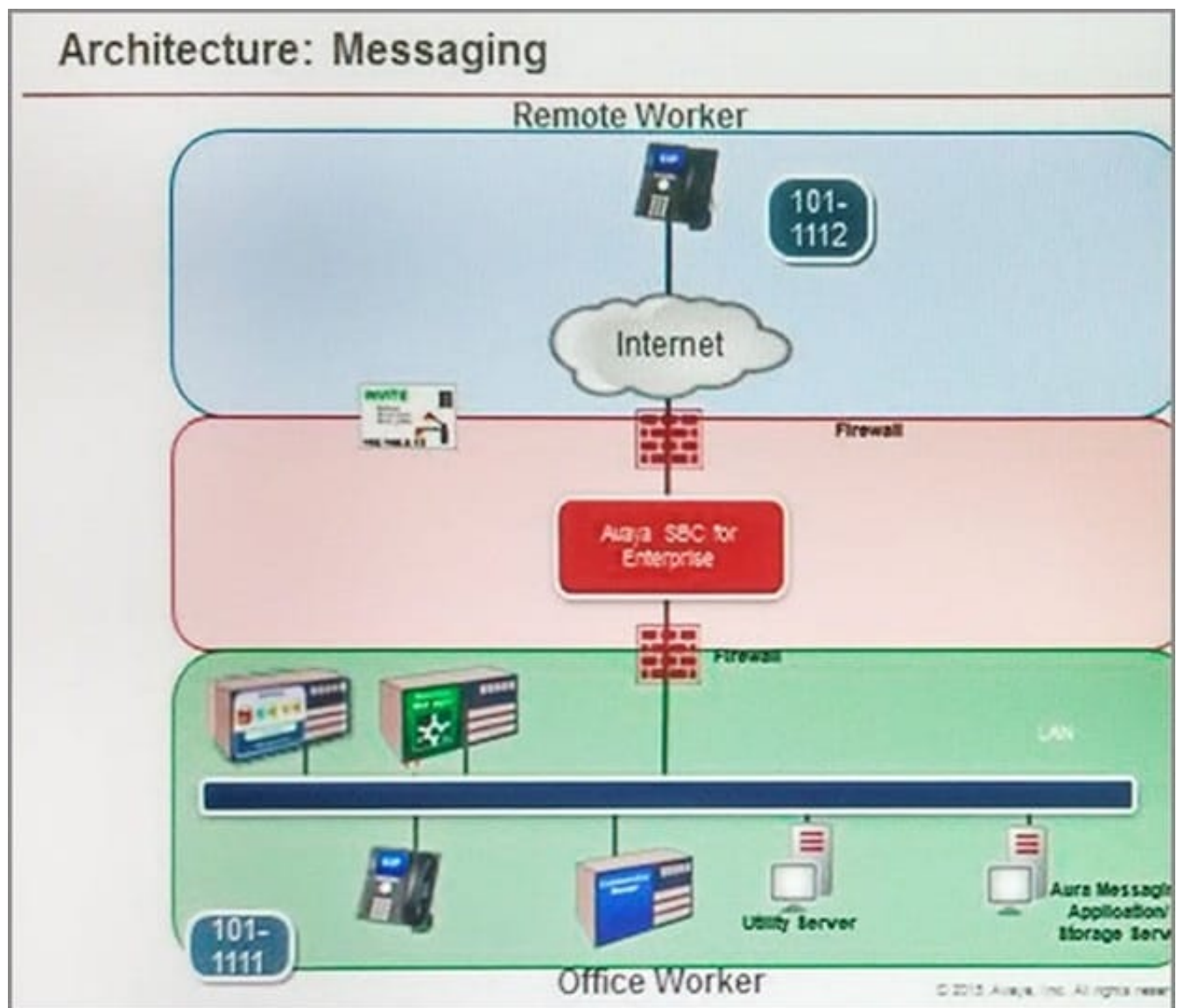
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QUESTION 1

Refer to the exhibit.

Avaya Tier 3 support receives a case escalated by Tier 2 where the customer cannot receive incoming calls, but can make calls out successfully. The trace shows that the incoming calls arrive at the Avaya Session Border Controller for Enterprise (SBCE) but fail to get routed into the customer enterprise network.

Based on this information, what is and is not working?

A. The local area network, Avaya Aura® Communication Manager, and Avaya Aura® Session Manager are working. SBCE is partially working, but routing may be incorrect.

B. The local area network, Avaya Aura® Communication Manager, and Avaya Aura® Session Manager are working. The public network is not working.

C. The local area network, Avaya Aura® Communication Manager, and Avaya Aura® Session Manager are working. SBCE is not working.

D. The local area network and Avaya Aura® Session Manager are working. Avaya Aura® Communication

Manager is not working.

Correct Answer: D

QUESTION 2

A Network Administrator of a company has been made aware of a problem with the telephone system, and contacts a few colleagues who have dealt with similar problems in the past.

Which Discipline in 8D Methodology describes the action of the Network Administrator?

A. D4

B. D3

C. D2

D. D1

Correct Answer: A

Reference: http://www.brooks.com/my-brooks/suppliers/~/media/Files/Suppliers/
Documents/5_Why_Root_Cause_Corrective_Actions.pdf

QUESTION 3

You are trying to connect to the Avaya Session Border Controller (SBC) using the SSH client. After several attempts you cannot do it and realize that it is because you are using the wrong port.

Which port should you use to connect to the SBC using an SSH client?

A. 5022

B. 2222

C. 222

D. 822

E. 22

Correct Answer: C

QUESTION 4

Where can an administrator go to validate the Breeze/WebRTC cluster is synchronized to Avaya Aura® System Manager (SMGR)?

A. the Duplication menu in SMGR web interface

B. the Replication menu in WebRTC web interface

C. the Synchronization menu in Breeze web interface

D. the Replication menu in SMGR web interface

Correct Answer: D

QUESTION 5

When a customer calls voicemail to retrieve their messages they hear "Hello, to access your mailbox..." instead of the users named followed by "please enter your password...".

After troubleshooting you discover that the Caller ID is not being sent correctly, therefore Avaya Aura® Messaging (AAM) is not able to identify the correct mailbox associated with the station number calling into AAM.

How can this problem be fixed?

A. Change clid-numbering 0 SAT form to send the correct CLID.

B. Using AAM web GUI access Administration > Messaging > Telephone Integration, write a caller ID modification rule to correct the incoming CLID format.

C. In Session Manager, configure a DigitConversionAdapter with `fromto=true\\' to update the `Form\\' header as well as the P-asserted-identity, and link it to the AAM SIP Entity.

D. Having identified the trunk group from Avaya Aura? Communication Manager (CM) to AMM is public, change public-unknown-numbering 0 SAT form, to send the correct CLID.

Correct Answer: C