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QUESTION 1

Considering the message flow to an Avaya Aura® Contact Centre (AACC) Agent Desktop, which protocol is used to communicate between Avaya Aura® Communication Manager (CM) and Avaya Aura® Application Enablement Services (AES)?

- A. WCF
- B. ASAI/TSAPI
- C. DMCC/TSAPI
- D. TR87

Correct Answer: C

Reference: <https://www.avaya.com/en/documents/avaya-aura-application-enablement-services--uc4303.pdf>

QUESTION 2

When a user is forwarded to Avaya Aura® Messaging (AAM), Avaya Aura® Communication Manager (CM) needs to indicate to AAM who the call was originally destined for, so that the message is left in the correct mailbox. Which SIP header is used to indicate for whom the call was originally destined, and the reason for being forwarded to AAM?

- A. B = history info
- B. To
- C. Request
- D. P-Asserted-Identity

Correct Answer: C

QUESTION 3

A maintenance engineer logs onto the Command Line Interface (CLI) of Avaya Aura® Messaging (AAM) and issues the vmstat command.

What information will the display present?

- A. The amount of virtual memory used
- B. The status information about the virtual machine
- C. The statistical information about voicemail boxes
- D. The count of mailbox password violation attempts



Correct Answer: A

QUESTION 4

Which statement about RTP media stream and Avaya Session Border Controller for Enterprise (SBCE) is true?

- A. An RTP media stream will always bypass an SBCE.
- B. An RTP media stream will only flow through the SBCE if it is encrypted.
- C. An RTP media stream will transcode the codec as it flows the SBCE.
- D. An RTP media stream will typically flow through the SBCE.

Correct Answer: C

QUESTION 5

When enabling Remote Worker telephones to access a Public Directory, which additional configuration item needs to be configured on the Avaya Session Border Controller for Enterprise (SBCE)?

- A. an LDAP End Point Policy Group
- B. a reverse proxy for LDAP
- C. an application relay for LDAP
- D. an LDAP Server Flow

Correct Answer: A

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