72400X^{Q&As}

Avaya Equinox Solution with Avaya Aura Collaboration Applications Support

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QUESTION 1

How can an incorrect ESMSRVR value in the AADS Dynamic Configuration affect Avaya IXTM Workplace Client (Windows) users?

A. Users will not be able to register on their Avaya IXTM Workplace Clients.

B. Users will not be able to access Multimedia Messaging service from their Avaya IXTM Workplace Clients.

C. Users will not be able to make or receive calls from/to their Avaya IXTM Workplace Clients.

D. ESMSERVER parameter has not impact on Avaya IXTM Workplace Clients functionality.

Correct Answer: C

QUESTION 2

A support technician requires placing an Equinox Media Server into a Maintenance Mode.

Where can this option be enabled?

A. In Equinox Management web GUI, check the box";In Maintenanc"; under Devices>; Mediaand; Signaling>; Media Servers>; Configuration.

B. In Equinox Media Server web GUI, check the box";In Maintenanc"; on the Dashboard.

C. In Equinox Management web GUI, under Devices>; Mediaand; Signaling>; Media Servers, check the name of the Media Server, and choose the";In Maintenanc"; option from the menu.

D. In Equinox Media Server, choose the";In Maintenanc"; option under Maintenance options menu.

Correct Answer: B

Reference: https://downloads.avaya.com/css/P8/documents/101045148

QUESTION 3

A support technician wants to retrieve a Customer Support Package from an Avaya Equinox Conferencing component (for example, an Equinox Media Server), to open a ticket with Avaya technical support.

What is the procedure to retrieve the package?

A. Access Equinox Management web GUI, and configure an external file transfer server under Settings.

B. Access the component\\'s CLI and navigate to /opt/Avaya/logs/CSP.

C. Access Equinox Management web GUI, choose a respective device from the list under Devices, and pick the Retrieve Customer Support Package option from the menu.

D. Access Equinox Management web GUI and navigate to Logsand; Events>; Logs>; Retrieve Customer Support Package.

Correct Answer: D

QUESTION 4

A user is trying to register their Avaya IXTM Workplace for Web Client from the Public Network, but it

displays the message:

"Connecting" indefinitely

Using traceSBC reveals no messages at all.

What is the reason for the clients failure to register?

A. There is a problem with the user\\'s Client certificate.

B. The STUN/TURN configuration is incorrect on the ASBCE.

C. The STUN/TURN configuration is incorrect on the Media Server.

D. There is an issue with the ASBCE B1 interface.

Correct Answer: D

QUESTION 5

An AADS FQDN has been mis-configured in the AADS Dynamic Configuration settings, and a support technician wants to correct the setting.

Which parameter must be updated with the correct AADS Server FQDN value?

A. Set ESMSRVR to the correct FQDN.

B. Set ACSSRVR to the correct FQDN.

C. Set ACSERVER to the correct FQDN.

D. Set ACSSERVR to the correct FQDN.

Correct Answer: B

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