



72400X^{Q&As}

Avaya Equinox Solution with Avaya Aura Collaboration Applications
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QUESTION 1

Which troubleshooting tool is used to determine the state of Avaya Aura Device Services (AADS) after installation/upgrade?

- A. Post-Install Verification tool
- B. traceSM
- C. User Diagnostics tool
- D. AADSInstallStatus.sh script

Correct Answer: A

Reference: <https://downloads.avaya.com/css/P8/documents/101041240>

QUESTION 2

When a user has registered on Avaya IXTM Workplace Client, the following error message was displayed:

VoIP Service Limited. VoIP service is currently available with limited service.

While troubleshooting, a support engineer used the AADS URL tool to verify the current settings received by the Client from AADS, and identified an incorrect FQDN value for SET SIPPROXYSRVR parameter.

Where and how can this error be corrected?

- A. In System Manager web GUI, verify and correct the SM Instance FQDN under Session Manager Administration.
- B. In Session Manager CLI, run the smconfig script and verify and correct the SM FQDN.
- C. In System Manager web GUI, verify and correct the SM SIP Entity FQDN under Routing.
- D. In AADS web GUI, verify and correct an FQDN value for Session Manager under DNS Mapping.

Correct Answer: B

QUESTION 3

In a Team Engagement deployment, the Avaya IXTM Workplace Thick Client (Windows/Mac/iOS/Android) registers and communicates to which component?

- A. Avaya Aura Web Gateway
- B. Avaya Aura Media Server
- C. Equinox Management Server
- D. Avaya Aura Session Manager



Correct Answer: A

Reference: <https://downloads.avaya.com/css/P8/documents/101064807>

QUESTION 4

How does setting the "IP Video" parameter to "N" (NO) on the signaling group between Communication Manager and Session Manager affect Avaya IXTM Workplace Clients (Windows/Mac/iOS/Android)?

- A. The Clients can't use video during any type of calls.
- B. The Clients can use video when calling each other, but can't use video when calling CM (H.323) users.
- C. The Clients can use video during P2P calls, but can't use video during multipoint calls (calls to an Avaya Equinox Virtual Meeting Room).
- D. The Clients can use video during multipoint calls (calls to an Avaya Equinox Virtual Meeting Room), but can't use video during P2P calls.

Correct Answer: B

QUESTION 5

A customer is unable to send or receive IM/Multimedia messages from their Avaya IXTM Workplace for Windows Client. The following error message is displayed:

The messaging service is not currently available.

What is the causing this problem?

- A. The user does not have an Enhanced Multimedia Messaging license assigned.
- B. The Breeze cluster hosting Presence Services is currently set to Offline Mode.
- C. The Breeze cluster hosting Presence Services is currently set to Deny New Service.
- D. The user's Multimedia Messaging account is currently suspended.

Correct Answer: D
