



72400X^{Q&As}

Avaya Equinox Solution with Avaya Aura Collaboration Applications
Support

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QUESTION 1

What is the default Logging Level setting on Avaya Aura Device Services?

- A. INFO
- B. FINEST
- C. FINE
- D. WARNING

Correct Answer: A

QUESTION 2

A customer is unable to send or receive IM/Multimedia messages from their Avaya IXTM Workplace for Windows Client. The following error message is displayed:

The messaging service is not currently available.

What is the causing this problem?

- A. The user does not have an Enhanced Multimedia Messaging license assigned.
- B. The Breeze cluster hosting Presence Services is currently set to Offline Mode.
- C. The Breeze cluster hosting Presence Services is currently set to Deny New Service.
- D. The user's Multimedia Messaging account is currently suspended.

Correct Answer: D

QUESTION 3

From Release R8.0.1, which statement regarding Multimedia Messaging is true?

- A. It is installed on a Windows Server.
- B. Its capability is provided by the Avaya Multimedia Messaging (AMM) Snap-In.
- C. It is installed on a standalone Linux Server.
- D. Its capability is provided by the Presence Services Snap-In.

Correct Answer: D



QUESTION 4

A support technician wants to retrieve a Customer Support Package from an Avaya Equinox Conferencing component (for example, an Equinox Media Server), to open a ticket with Avaya technical support.

What is the procedure to retrieve the package?

- A. Access Equinox Management web GUI, and configure an external file transfer server under Settings.
- B. Access the component's CLI and navigate to /opt/Avaya/logs/CSP.
- C. Access Equinox Management web GUI, choose a respective device from the list under Devices, and pick the Retrieve Customer Support Package option from the menu.
- D. Access Equinox Management web GUI and navigate to Logs and Events; Logs; Retrieve Customer Support Package.

Correct Answer: D

QUESTION 5

Users can register their Avaya IXTM Workplace client, whether they are located inside the Enterprise or connecting from a public network, without the need to modify client settings.

Which DNS feature makes this possible?

- A. Split Horizon
- B. Zone Groups
- C. Auto-Resolved Alias Records
- D. Redirect Domain Requests

Correct Answer: D

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