



72400X^{Q&As}

Avaya Equinox Solution with Avaya Aura Collaboration Applications Support

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QUESTION 1

An Avaya support engineer has advised the customer to use the Diagnostic feature of the Avaya IXTM Workplace Client for Windows to collect the client log files and attach them to an email message to Avaya Support.

Where in the Avaya IXTM Workplace Client for Windows can the customer generate an email message with an attached zip archive of the Client logs?

- A. Select Settings > Trouble Ticket and then click on Report a Problem.
- B. Select Settings > Logs and then click on Report a Problem.
- C. Select Settings > Support and then click on Report a Problem.
- D. Select Settings > Log Pack and then click on Report a Problem.

Correct Answer: B

QUESTION 2

Users are unable to send and receive IM/Multimedia messages. The Avaya IXTM Workplace Client displays the following error message:

The messaging service is not currently available.

Viewing the ps.log, you find the following log entry:

```
[LDAP:error code 32 - No Such Object]; remaining name '\\ou=USERS,dc=com\\'.
```

What is causing this problem?

- A. The maximum number of licensed subscribers has been reached.
- B. The maximum number of subscribers has been reached.
- C. The incorrect LDAP User Search Base parameter is in the Client REST Authentication configuration of Avaya Presence Snap-In.
- D. The incorrect Authentication Mechanism parameter is in the Client REST Authentication configuration of Avaya Presence Snap-In.

Correct Answer: C

QUESTION 3

Avaya IXTM Workplace users are unable to connect to an Avaya Equinox Conferencing Virtual Meeting Room. Running traceSM displays the following error:

403 Forbidden Reason: "NoDefaultMCUService"



Based on the error message in the trace, what is the cause of the problem?

- A. There is no default Meeting Type assigned or there is no Meeting Type assigned for the Virtual Room.
- B. No Equinox Media Server is set as a default Multipoint Control Unit (MCU).
- C. No Equinox Media Server is available.
- D. There is no Virtual Room assigned.

Correct Answer: A

QUESTION 4

Which component hosts Unified Portal in a Team Engagement (TE) deployment of the Avaya Equinox Conferencing solution?

- A. Avaya Aura Web Gateway
- B. System Manager Server
- C. Session Manager Server
- D. Equinox Management Server

Correct Answer: A

Reference: https://documentation.avaya.com/bundle/EquinoxConferencing_DeployingAvayaEquinoxSolution_r9102/page/Checklist_for_Deploying_Equinox_Mng_TE.html

QUESTION 5

As part of the routine health check, a support technician tried to log in to Avaya Aura Device Services (AADS) web GUI. The login failed with the following error message:

Internal Server Error. More details are available in OAMP log.

Which CLI alias command provides quick access to the AADS configuration script for checking configuration parameters and solving this problem?

- A. app configure
- B. app configure aads
- C. application configure
- D. app config aads

Correct Answer: A

Reference: <https://downloads.avaya.com/css/P8/documents/101064669>



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