



72400X^{Q&As}

Avaya Equinox Solution with Avaya Aura Collaboration Applications
Support

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QUESTION 1

Which three call flow steps apply to Avaya IXTM Workplace Clients? (Choose three.)

- A. Obtain Dynamic Configuration from SMGR.
- B. Obtain Dynamic Configuration from AADS.
- C. Register and exchange SIP signaling with ASM.
- D. Exchange Instant Message/Multimedia Message information with Presence Services via HTTPS.
- E. Register and uses SIP Signaling with Communication Manager.

Correct Answer: BCD

QUESTION 2

A support technician wants to retrieve a Customer Support Package from an Avaya Equinox Conferencing component (for example, an Equinox Media Server), to open a ticket with Avaya technical support.

What is the procedure to retrieve the package?

- A. Access Equinox Management web GUI, and configure an external file transfer server under Settings.
- B. Access the component's CLI and navigate to /opt/Avaya/logs/CSP.
- C. Access Equinox Management web GUI, choose a respective device from the list under Devices, and pick the Retrieve Customer Support Package option from the menu.
- D. Access Equinox Management web GUI and navigate to Logs and Events; Logs; Retrieve Customer Support Package.

Correct Answer: D

QUESTION 3

When saving a Customer Support Package on Equinox Management, which two options are available to select? (Choose two.)

- A. Option to erase the captured files from the server after downloading
- B. Capture logs for the last X minutes
- C. Choice of a time period from which to capture logs
- D. Option to schedule the Customer Support Package download

Correct Answer: AC



QUESTION 4

A support engineer wants to set up System Manager to automatically trap/receive alarms generated by the customer's Avaya solution components and present them under Events > Alarms.

Which two products can System Manager be set to automatically trap/receive alarms using internal Serviceability Agents? (Choose two.)

- A. Avaya Aura Web Gateway
- B. Avaya Aura Device Services
- C. Avaya Aura Media Server
- D. Avaya Multimedia Messaging

Correct Answer: AD

QUESTION 5

Which protocol is used between Avaya IXTM Workplace Clients for Multimedia Messaging?

- A. RTP
- B. UDP
- C. TLS
- D. HTTPS

Correct Answer: C

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