72400X^{Q&As}

Avaya Equinox Solution with Avaya Aura Collaboration Applications Support

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QUESTION 1

Users are unable to send and receive IM/Multimedia messages. The Avaya IXTM Workplace Client

displays the following error message:

The messaging service is not currently available.

Viewing the ps.log, you find the following log entry:

[LDAP:error code 32 - No Such Object]; remaining name \\'ou=USERS,dc=com\\'.

What is causing this problem?

A. The maximum number of licensed subscribers has been reached.

B. The maximum number of subscribers has been reached.

C. The incorrect LDAP User Search Base parameter is in the Client REST Authentication configuration of Avaya Presence Snap-In.

D. The incorrect Authentication Mechanism parameter is in the Client REST Authentication configuration of Avaya Presence Snap-In.

Correct Answer: C

QUESTION 2

Customer has changed Avaya Aura Core and the Avaya Equinox Conferencing solution domain name. As a result, new FQDNs were assigned to all solution components. New server identity certificates are now required. This customer does not use a Third-Party Certificate Authority (CA) and is not planning to. The customer is asking you if signed identity certificates can be generated internally.

What would you recommend?

A. Use Avaya Aura Device Services (AADS) as an internal Certificate Authority (CA).

B. A Certificate Authority (CA) is not a mandatory requirement as all Avaya Aura Core and Equinox solution components support self-signed certificates.

C. Use Utility Services as an internal Certificate Authority (CA).

D. Use System Manager as an internal Certificate Authority (CA).

Correct Answer: D

QUESTION 3

An Avaya support engineer has advised the customer to use the Diagnostic feature of the Avaya IXTM Workplace Client

for Windows to collect the client log files and attach them to an email message to Avaya Support.

Where in the Avaya IXTM Workplace Client for Windows can the customer generate an email message with an attached zip archive of the Client logs?

A. Select Settings > Trouble Ticket and then click on Report a Problem.

B. Select Settings > Logs and then click on Report a Problem.

C. Select Settings > Support and then click on Report a Problem.

D. Select Settings > Log Pack and then click on Report a Problem.

Correct Answer: B

QUESTION 4

If enabled on AAWG and assuming AAWG R3.3 default web access port setting, what is the URL format to access AAWG built-in Developer\\'s Test Application?

A. http://:8433/devclient/testApp/index.html

B. https://:8444/devclient/Testapp/index.html

C. https://:443/devclient/testapp/index.html

D. http://:8443/devclient/Testapp/index.html

Correct Answer: D

Reference: https://downloads.avaya.com/css/P8/documents/101051566

QUESTION 5

When an Avaya IXTM Workplace Client user tries to send an Instant Message, a Send Failed error

message is displayed.

Where and how could this error be corrected?

A. In AADS web GUI, verify and correct the value for SET ESMSRVR parameter.

B. From the Multimedia Messaging CLI, verify and correct the local host FQDN in etc/hosts.

C. In SMGR web GUI, verify and correct the value for IM Gateway in the User\\'s Profile.

D. From the Breeze CLI, run the configuration script and verify/correct the Front-End FQDN.

Correct Answer: A

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