



# 7241X<sup>Q&As</sup>

Avaya Equinox Solution with Avaya Aura Collaboration Applications  
Support Exam

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### QUESTION 1

Which three steps are recommended for collecting and downloading the logs from AAWG, AMM, AADS servers?  
(Choose three.)

- A. Logs Management-> Log Level -> Adjust Service Logging Level -> Current Logging Level
- B. Logs Management -> Logs -> Adjust Service Logging Level -> Current Logging Level
- C. Logs Management-> Log Level -> Collect Log Pack
- D. Logs Management-> Log Level -> Download Logs
- E. Logs Management-> Log Level -> Collect Logs

Correct Answer: BDE

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### QUESTION 2

What is the impact of changing "IP Video"? on the "SIP Trunk signaling-group" from between Communication Manager and Session Manager?

- A. Avaya Equinox Clients cannot use audio feature on the calls
- B. Avaya Equinox Clients cannot use video feature on the calls
- C. Avaya Equinox Clients cannot use audio and video feature on the calls
- D. Avaya Equinox Clients can only use audio feature on the calls

Correct Answer: B

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### QUESTION 3

Which log is the most relevant log file recommended for troubleshooting the AADS issues?

- A. AAD\_log.log
- B. aads.log
- C. AADSService.log
- D. AADS.log

Correct Answer: B

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### QUESTION 4

Refer to the exhibit. A customer logs into the Equinox Management Server and Equinox Video Media Server shows



"amber" status under All Devices as shown below.



What can be the problem with the Equinox Video Media Server?

- A. Equinox Video Media Server is In-Service but has some alarms
- B. Equinox Video Media Server is Out of Service and not reachable
- C. Equinox Video Media Server is In-Service but currently unresponsive
- D. Equinox Video Media Server is in blocked state by Administrator

Correct Answer: C

## QUESTION 5

A customer is unable to login to the Equinox Virtual Meeting Room from Avaya Equinox Thick Clients and Web Clients. While tracing the Session Manager they identified the following error message in the Trace:

404 Not Found (No route available)

Which reason is a valid reason for this problem?

- A. SIP Trunk to Communicate Manager is Down
- B. Equinox Clients Configuration Issue
- C. Incorrect Dial Pattern in the Session Manager
- D. Communication Manager ARS Routing Issue



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Correct Answer: C

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