



# 7241X<sup>Q&As</sup>

Avaya Equinox Solution with Avaya Aura Collaboration Applications  
Support Exam

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### QUESTION 1

A customer has hired a new Level1 engineer to support their Avaya Equinox solution. While troubleshooting an issue with Equinox AAMS, Level1 engineer had locked the Equinox AAMS Server.

What will be the impact of this operation?

- A. Avaya Equinox Thick Clients and Web Clients can login and make or receive calls
- B. Avaya Equinox Thick Clients and Web Clients can login but cannot make or receive calls
- C. Avaya Equinox Thick Clients and Web Clients cannot login
- D. Avaya Equinox Thick Clients can login but Web Clients cannot login

Correct Answer: A

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### QUESTION 2

While troubleshooting Avaya Equinox Solution issues from a public network, which component should be debugged first to understand the problem?

- A. Avaya Aura®Communication Manager
- B. Avaya Aura®Web Gateway
- C. Session Border Controller
- D. Session Manager

Correct Answer: D

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### QUESTION 3

When Avaya Equinox Clients register from the public internet, through which of the SBC interfaces do they register?

- A. SBC M11 interface
- B. SBC A1 interface
- C. SBC B1 interface
- D. SBC M2 interface

Correct Answer: B

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### QUESTION 4



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After completing Discipline 4, Root Causes, of the 8D Troubleshooting Methodology, what is the next discipline to be completed?

- A. Discipline 5 -Implement Corrective Actions
- B. Discipline 5 -Choose Corrective Actions
- C. Discipline 5 -Implement a Work-around
- D. Discipline 5 -Prevent Recurrences

Correct Answer: B

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#### QUESTION 5

What is the recommendation for AAMS security certificate?

- A. Ensure AAMS has application certificate from SMGR
- B. Ensure AAMS has application certificate from AMM
- C. Ensure AAMS has application certificate from AAWG
- D. Ensure AAMS has application certificate from AADS

Correct Answer: A

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