

7241X^{Q&As}

Avaya Equinox Solution with Avaya Aura Collaboration Applications
Support Exam

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QUESTION 1

In the Distributed OTT deployment, which component is implemented across multiple servers for scalability of the Avaya EquinoxTM solution?

- A. User Portal + Web Gateway
- B. SIP B2B User Agent
- C. H.323 Gatekeeper
- D. Equinox Conference Control

Correct Answer: C

QUESTION 2

Avaya currently uses an online diagnostic methodology for partners to raise trouble tickets and receive assistance. The methodology is named Avaya Diagnostic Methodology. When Avaya Tier 3 support works a trouble ticket, what is the final step in the Avaya Diagnostics Methodology that they will perform?

- A. Install a patch to fix the problem.
- B. Update the Knowledge Management database.
- C. Implement corrective actions.
- D. Implement a solution.

Correct Answer: B

QUESTION 3

A customer is unable to login to the Equinox Virtual Meeting Room from Avaya Equinox Thick Clients and

Web Clients. While tracing the Session Manager they identified the following error message in the Trace:

404 Not Found (No route available)

Which reason is a valid reason for this problem?

- A. SIP Trunk to Communicate Manager is Down
- B. Equinox Clients Configuration Issue
- C. Incorrect Dial Pattern in the Session Manager
- D. Communication Manager ARS Routing Issue

Correct Answer: C

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QUESTION 4

When Avaya Equinox Clients register from the public internet, through which of the SBC interfaces do they register?

- A. SBC M11 interface
- B. SBC A1 interface
- C. SBC B1 interface
- D. SBC M2 interface

Correct Answer: B

QUESTION 5

Which three statements about Avaya Aura ?Multimedia Messaging (AMM) are true? (Choose three.)

- A. All Equinox users with basic licensed privileges will be able to use rich media features in AMM.
- B. Avaya one-X®Communicator and Avaya Communicator clients require additional licenses in AMM to initiate chat sessions.
- C. All Equinox users will be able to initiate chat sessions using AMM.
- D. AMM enables rich media exchange capabilities between Equinox Clients.
- E. AMM is an advanced multi-party Instant Messaging system.

Correct Answer: ACD

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