



7241X^{Q&As}

Avaya Equinox Solution with Avaya Aura Collaboration Applications
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QUESTION 1

Refer to the exhibit. A customer logs into the Equinox Management Server and Equinox Video Media Server shows "amber" status under All Devices as shown below.



What can be the problem with the Equinox Video Media Server?

- A. Equinox Video Media Server is In-Service but has some alarms
- B. Equinox Video Media Server is Out of Service and not reachable
- C. Equinox Video Media Server is In-Service but currently unresponsive
- D. Equinox Video Media Server is in blocked state by Administrator

Correct Answer: C

QUESTION 2

Avaya Equinox Clients require a Communication Manager Endpoint Profile to use video capabilities during the calls. Which option is mandatory for the Clients to use video?

- A. IP Video Softphone must be disabled
- B. Enhanced IP Features must be disabled
- C. Enhanced IP Features must be enabled
- D. IP Video Softphone must be enabled



Correct Answer: C

QUESTION 3

Avaya currently uses an online diagnostic methodology for partners to raise trouble tickets and receive assistance. The methodology is named Avaya Diagnostic Methodology. When Avaya Tier 3 support works a trouble ticket, what is the final step in the Avaya Diagnostics Methodology that they will perform?

- A. Install a patch to fix the problem.
- B. Update the Knowledge Management database.
- C. Implement corrective actions.
- D. Implement a solution.

Correct Answer: B

QUESTION 4

What is the impact of changing "IP Video"? on the "SIP Trunk signaling-group" from between Communication Manager and Session Manager?

- A. Avaya Equinox Clients cannot use audio feature on the calls
- B. Avaya Equinox Clients cannot use video feature on the calls
- C. Avaya Equinox Clients cannot use audio and video feature on the calls
- D. Avaya Equinox Clients can only use audio feature on the calls

Correct Answer: B

QUESTION 5

The first three steps of the 8D Troubleshooting Methodology are performed by the Avaya Business Partner or Avaya Tier 2. Step 1 is Establish the Team.

What are steps two and three? (Choose two.)

- A. Identify Root Cause
- B. Choose Corrective Actions
- C. Describe the Problem
- D. Prevent Recurrences
- E. Containment Actions

Correct Answer: AC



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