



7241X^{Q&As}

Avaya Equinox Solution with Avaya Aura Collaboration Applications
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QUESTION 1

In Equinox Team Engagement Deployment, Equinox Client registers and communicates to which component?

- A. Avaya Aura®Session Manager
- B. Equinox Management Server
- C. Avaya Aura®Web Gateway
- D. Avaya Aura®Media Server

Correct Answer: C

QUESTION 2

A customer is unable to login to the Equinox Virtual Meeting Room from Avaya Equinox Thick Clients and Web Clients. While tracing the Session Manager they identified the following error message in the Trace:

404 Not Found (No route available)

Which reason is a valid reason for this problem?

- A. SIP Trunk to Communicate Manager is Down
- B. Equinox Clients Configuration Issue
- C. Incorrect Dial Pattern in the Session Manager
- D. Communication Manager ARS Routing Issue

Correct Answer: C

QUESTION 3

Who is responsible for completing Discipline 4, Determining Root Cause, of the 8D Troubleshooting Methodology?

- A. Business Partners and Avaya Tier 2
- B. Both Avaya Tier 2 and Tier 3
- C. Avaya Tier 2 only
- D. Avaya Tier 3

Correct Answer: D

QUESTION 4



Which three statements about Avaya Aura ?Multimedia Messaging (AMM) are true? (Choose three.)

- A. All Equinox users with basic licensed privileges will be able to use rich media features in AMM.
- B. Avaya one-X®Communicator and Avaya Communicator clients require additional licenses in AMM to initiate chat sessions.
- C. All Equinox users will be able to initiate chat sessions using AMM.
- D. AMM enables rich media exchange capabilities between Equinox Clients.
- E. AMM is an advanced multi-party Instant Messaging system.

Correct Answer: ACD

QUESTION 5

A customer is not able to login to AMM Webpage. The browser displays the error message: "Service Unavailable". The customer uses the domain name lab.trn.avaya.com for their Equinox Solution. When the customer analyzed the Catalina log file they found the following log entry when they tried to login.

```
2017-04-06 12:33:54,093 [http-nio-127.0.0.1-8455-exec-4] ERRORcom.avaya.cas.realm-(SmgrAuthenticator.java:296)
Errorauthenticating user ammadmin1:
```

```
javax.naming.CommunicationException: lab.trn.com:389 [Rootexception is java.net.UnknownHostException:
lab.trn.com]
```

What can be interpreted from the above log entry to find the resolution?

- A. LDAP Base Context Domain is set correctly to lab.trn.avaya.com
- B. LDAP Base Context Domain is set incorrectly to lab.trn.com
- C. ammadmin1 user entered the wrong password to login
- D. ammadmin1 user doesn't have privileges to access WebGUI

Correct Answer: D

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