



# 7303<sup>Q&As</sup>

Avaya CallPilot Implementation Exam

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### QUESTION 1

During installation of an Avaya CallPilot RIs. 5.0 system, a technician prepares to conned the 600r server to the ELAN Subnet. One end of the CAT5 cable connects to the server ELAN NIC connector at the rear panel of the server. Where is the other end of the cable connected?

- A. theELAN gateway
- B. the customer\\'s network Gateway Router
- C. theELANEthernetswitch(Layer 2) orhub
- D. the clan switch (Layer2) orhub

Correct Answer: C

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### QUESTION 2

The customer has multiple Avaya CallPilot servers at several locations. A technician wants to provide drop down list of Avaya CallPilot servers from which to choose when logging into My CallPilot. Where is this list configured?

- A. Mailbox Class
- B. Application Builder
- C. Configuration Wizard
- D. My CallPilot AdministrationUtility

Correct Answer: D

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### QUESTION 3

An administrator cannot login to Avaya CallPilot Manager from the login web page. A technician has confirmed that the administrator is entering their correct mailbox number and password and that their mailbox is not disabled. What should be checked?

- A. that the user\\'s PC is running Internet Information Server (IIS)
- B. that the Server Held contains the correct server name for the Avaya CallPilot system
- C. that theLocation field contains the correct server name for the Avaya CallPilot system
- D. that the Secure Sockets Layer (SSL) option is turned on because passwords can only be passedover SSL

Correct Answer: D

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### QUESTION 4



When installing Avaya CallPilot Reporter, what is a valid installation option?

- A. Client PC
- B. Avaya CallPilot server
- C. Administrator PC
- D. Customer provided Web server

Correct Answer: D

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#### QUESTION 5

A technician is installing a new Avaya CallPilot Server, and has programmed the new ACD Queue and virtual agents for the DS0 connectivity. In the Configuration Wizard, in which three fields is the information entered?

- A. TN, class ID, number of TNs to be added
- B. numberofTNs to be added, ACD Queue number,Key 0
- C. TNs, ACD Queue number, Key 0
- D. TN, Key 0, Key 1

Correct Answer: A

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