



# Avaya CallPilot Implementation Exam

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# **QUESTION 1**

An Avaya CallPilot High Capacity system has been ordered with 160 voice channels, 10 fax channels and 10 automatic speech recognition channels. What is the minimum number of Mgate cards necessary to support this high capacity system?

- A. 3 Mgate cards
- B. 4 Mgatecards
- C. 5Mgate cards
- D. 6 Mgate cards

Correct Answer: D

#### **QUESTION 2**

When installing an Avaya CallPilot RIs. 5.0 system using a 600r server and a Communication Server (CS) 1000 system, the customer has decided not to leave the Tandberg SLR 75 external tape drive connected to the SCSI connector on the rear panel of the server. Which action must be taken to ensure successful installation and operation of the Avaya CallPilot server in this configuration?

A. Ensure that the SCSItape drive terminator is connected to the back of the SCSI tape drive.

B. Ensure that the SCSI ID push button switch, located on the back of the tape drive, is set to 6.

C. Ensure that the Very High Density Connection Interface (VHDCI) Ultra320 SCSIterminatoris attached to the SCSI port on the rear panel of the server.

D. Ensure that the power connection for the Tandberg SLR 75 external tape drive is connected to the single point ground point as the Avaya CallPilot server and the CS 1000 system.

Correct Answer: B

### **QUESTION 3**

Prior to installing an Avaya CallPilot RIs. 5.0 system, you review the Configuration Wizard worksheet. The customer has provided CATS cable connections to their corporate LAN for the Switch Ethernet connection, the Avaya CallPilot server CLAN Ethernet connection, and the Avaya CallPilot server ELAN Ethernet connection. In the exhibit, the network address information for the Switch IP address, the Avaya CallPilot server ELAN IP address, and the Avaya CallPilot server CLAN IP address integrate with the customer\\'s internal network.



	IP Address	Subnet Mask
Switch	192.168.100.10	255.255.255.0
CallPilot Server ELAN	192.168.100.20	255.255.255.0
CallPilot Server CLAN	192.168.100.30	255.255.255.0

Which action should be taken?

A. Proceed with the installation using the category 5 cable connections, IP addresses and Subnet masks provided by the customer.

B. Inform the customer that IP addresses beginning with 192.168 are private addresses and if used the ELAN will not be able to be connected to the Internet.

C. Proceed with the installation, but use a separate category 5 cable that connects directly from the switch to the ELANnetwork interface connector on the server.

D. Inform the customer thattheELAN must been a separate IP network isolatedfrom the CLAN, and recommendedtheyuse a Layer 2 Ethernet Switchor dedicated hub for theELAN, and differentIPaddressesfor the switch and the ELANNIC.

Correct Answer: D

# **QUESTION 4**

Which two Avaya CallPilot Manager configurations are valid? (Choose two.)

- A. Avaya CallPilot Manager installed on the Avaya CallPilot server
- B. Avaya CallPilot Manager installed on the administrator\\'s PC
- C. Avaya CallPilot Manager installed on a standalone Web server
- D. Avaya CallPilot Manager installed on the Avaya CallPilotserver with Reporter

Correct Answer: AC

# **QUESTION 5**

A company has decided to install an Avaya CallPilot RIs. 5.0 system to supply them with multimedia messaging applications at their offices in London. A technician has successfully installed and configured both the Avaya CallPilot and Communication Server1000E systems.



А		CallPilot server is in full operation
в	5	CallPilot server is starting up
C		Calls are being processed but some accompanying services are not functioning
D	且	Status information about the CallPilot server is currently unavailable

Which ICON description is correct?

- A. Avaya CallPilot server is in full operation.
- B. Avaya CallPilot server is starting up.
- C. Calls are being processed but some accompanying services are notfunctioning.
- D. Statusinformation about the Avaya CallPilot server is currently unavailable.

Correct Answer: A

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