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**QUESTION 1**

A technician is installing an Avaya CallPilot RIs. 5.0 system with 32 Voice channels, eight Fax channels, and four automated speech recognition (ASR) channels using an Avaya CallPilot 600r server and a Meridian 1 IP Enabled (IE) Option

61C switch.

How many NTRB18CA MGate cards must be installed in the switch to support this configuration?

- A. 1
- B. 2
- C. 3
- D. 4

Correct Answer: B

QUESTION 2

A technician is preparing to set up and install an Avaya CallPilot RIs.5.0 system. Which two rules that apply to grounding requirements? (Choose two.)

- A. All equipment grounds must use single-point ground topology.
- B. Any ground in the building is acceptable.
- C. The grounds for all equipment must be attached to the building steel.
- D. The DC resistance between the equipment and building grounds must very close to zero.

Correct Answer: AD

QUESTION 3

When installing an Avaya CallPilot RIs. 5.0 system using a 600r server and a Communication Server (CS) 1000 system, the customer has decided not to leave the Tandberg SLR 75 external tape drive connected to the SCSI connector on the rear panel of the server. Which action must be taken to ensure successful installation and operation of the Avaya CallPilot server in this configuration?

- A. Ensure that the SCSI tape drive terminator is connected to the back of the SCSI tape drive.
- B. Ensure that the SCSI ID push button switch, located on the back of the tape drive, is set to 6.
- C. Ensure that the Very High Density Connection Interface (VHDCI) Ultra320 SCSI terminator is attached to the SCSI port on the rear panel of the server.
- D. Ensure that the power connection for the Tandberg SLR 75 external tape drive is connected to the single point ground point as the Avaya CallPilot server and the CS 1000 system.



Correct Answer: B

QUESTION 4

An Avaya CallPilot system administrator is preparing to install Application Builder. Which two places is the Application Builder installation software located? (Choose two.)

- A. on the Avaya CallPilot Server
- B. on the Avaya CallPilot image DVD
- C. on the Avaya CallPilot Applications CD
- D. in theEnterprise Solutions PEP Library (ESPL)

Correct Answer: CD

QUESTION 5

An Avaya CallPilot has been ordered with 36 voice channels, eight fax channels and eight automatic speech recognition channels. How many virtual agents will need to be provisioned to support this system?

- A. 84 virtual agents
- B. 52 virtual agents
- C. 68 virtual agents
- D. 96 virtual agents

Correct Answer: B

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