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QUESTION 1

An Avaya CallPilot High Capacity system has been ordered with 160 voice channels, 10 fax channels and 10 automatic speech recognition channels. What is the minimum number of Mgate cards necessary to support this high capacity system?

- A. 3 Mgate cards
- B. 4 Mgatecards
- C. 5Mgate cards
- D. 6 Mgate cards

Correct Answer: D

QUESTION 2

Which sequence correctly shows a typical call flow into the Avaya CallPilot voicemail system?

- A. SDN Table, Voicemailbox,Extension Dialed, CDN
- B. CDN, Voicemailbox,Extension Dialed, SDN Table
- C. Extension Dialed, CDN, SDN Table, Voicemail box
- D. Voicemail box,Extension Dialed, SDNTable, CDN
- E. Extension Dialed, SDNTable, CDN, Voicemail box

Correct Answer: C

QUESTION 3

A company has a fully installed Avaya CallPilot RIs. 5.0 system connected to a Communication Server 1000E (CS1000) RIs. 6.0. The system has been running for over a year without any problems. Now Avaya CallPilot is taking very long to answer calls. During the diagnostic testing the Avaya Call Pilot System Monitor shows some of the channels as remote off duty. Which three steps can be followed to diagnose the problem? (Choose three.)

- A. LogintotheCS1000and disable the AMLlink.
- B. Loginto the CS1000and check the status of the Avaya CallPilot agents.
- C. Log into the CS1000 and check the status of the AMLlink.
- D. Loginto the CS1000andcheckthestatus of the MGATECards.
- E. Log into the AvayaCallPilot and disable the ELANconnection.

Correct Answer: BCD



QUESTION 4

A technician observes the following error on a 1006r.

"Adapter 1 Channel 1 Target 6: Status of Power Supply #2=0x80: Unknown status, or Status Not Reportable"

Which action should be performed?

- A. Reseat and/or replace Power Supply #2.
- B. Contact an electrician to investigate.
- C. Ensure the alarm monitor cable is properly connected.
- D. The error is self-correcting and no action is required.

Correct Answer: A

QUESTION 5

A technician is preparing to set up, install, and configure an Avaya CallPilot RIs. 5.0 system. Which three guidelines should be followed whenever handling switch and server components? (Choose three.)

- A. Use electrostatic discharge precautions.
- B. Hard drives need special handling.
- C. Use firm and steady force to seal printed circuit boards.
- D. Handle printed Circuit boards by the backplane edge connector.

Correct Answer: ABC

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