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Avaya CallPilot Implementation Exam

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QUESTION 1

A customer is upgrading to Avaya CallPilot RIs. 5.0. The current keycode authorizes 500 Speech Activated Messaging seats but the customer is currently only using 100 seats. With the upgrade and a new Avaya CallPilot RIs. 5.0 keycode, which two options does the customer have for the unused Speech Activated Messaging seats? (Choose two.)

- A. In this scenario the number of seats cannot be reduced.
- B. Take no action and retain the unused Speech ActivatedMessaging seats.
- C. Reduce the number of Speech Activated Messaging seats authorized in the new keycode to 100 ormore.
- D. Reduce the number of Speech Activated Messaging seats authorized in the new keycode to anynumber aslong as the feature is supported on at least 1 seat.

Correct Answer: C

QUESTION 2

A company has recently decided to implement their speech activated messaging. They purchased a keycode for four speech activated messaging channels on their existing system. How many Multimedia Processing Units (MPUs) must be available to enable all four channels?

- A. 4MPUs
- B. 8 MPUs
- C. 12MPUs
- D. 16 MPUs

Correct Answer: D

QUESTION 3

An Avaya CallPilot system administrator is preparing to install Application Builder. Which two places is the Application Builder installation software located? (Choose two.)

- A. on the Avaya CallPilot Server
- B. on the Avaya CallPilot image DVD
- C. on the Avaya CallPilot Applications CD
- D. in theEnterprise Solutions PEP Library (ESPL)

Correct Answer: CD

QUESTION 4



An Avaya CallPilot desktop user attempts to compose and address a message to another Avaya CallPilot user. The Avaya CallPilot address book is empty. When the user attempts to download the Avaya CallPilot address book, a dialog box appears stating that 0 entries are found.

Which Desktop Messaging configuration step should be verified to ensure access to the Avaya CallPilot address book for desktop messaging users?

- A. Shared DistributionList(SDL) addressing must be enabled in the user's mailbox class.
- B. The Avaya CallPilot address book must be manually loaded in the same directory as the Avaya CallPilot desktop messaging software.
- C. The Lightweight Directory Access Protocol (LDAP) search base must be defined in the Configuration Wizard.
- D. The Internet Message Access Protocol (IMAP) service must be set to the directory of the Avaya CallPilot desktop messaging software.

Correct Answer: C

QUESTION 5

The Avaya CallPilot server has been connected to a PBX. The server should have several peripheral devices connected to it. These devices must all be connected to the same ground. What are two of these devices? (Choose two.)

- A. Modem
- B. MGate card
- C. server display monitor
- D. Avaya CallPilot Manager standalone Web server

Correct Answer: AC

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