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QUESTION 1

A customer wants to implement My callPilot web messaging but is reluctant to purchase an additional Web server. Where can My CallPilot be installed?

- A. on the Avaya CallPilot server only
- B. on the administrator's client PC
- C. on a standalone Web server only
- D. on the Avaya CallPilot server or on a standalone Web server

Correct Answer: D

QUESTION 2

A customer makes a call from their mobile telephone to Ext A on a PBX. Ext A is call-forwarded to Ext B. There is nobody to answer the call at Ext B, so the call is transferred to the Avaya CallPilot voicemail system. How will Avaya CallPilot treat the message?

- A. the message will be stored in the mailbox for Ext A
- B. the message will be stored in the mailbox for Ext B
- C. the message will be stored in the general delivery mailbox
- D. the message will be transferred to the operator

Correct Answer: A

QUESTION 3

A technician has completed the configuration and programming for an implementation of a new Avaya CallPilot system. When the Avaya CallPilot is rebooted, over which local Area Network (LAN) connection does the Communication Server 1000 communicate with the Avaya CallPilot voicemail system?

- A. DSO
- B. CLAN
- C. ELAN
- D. SLAN
- E. TLAN

Correct Answer: C



QUESTION 4

The Avaya CallPilot server comes pre-loaded with Windows Server 2003 and Avaya CallPilot Manager. A technician has installed a new Avaya CallPilot RIs. 5.0 system and has logged on to the server for the first time to begin server configuration.

Which wizard rechecks for platform and software validity, and then, if performing an upgrade or platform migration, upgrades and restores the existing data?

- A. Setup Wizard
- B. Upgrade Wizard
- C. Configuration Wizard
- D. WindowsServer2003 Wizard

Correct Answer: A

QUESTION 5

A customer has a large sales force who wants to access their email accounts through either the My CallPilot Web page or the Email-by-Phone feature. What is the first stop for setting this up?

- A. Configure the mailbox link from MyCallPilot.
- B. Configureemail-by-phone from MyCallPilot.
- C. Configureexternal email servers in AvayaCallPilotManager.
- D. Enable SSLfrom Internet Mail Client in Avaya CallPilot Manager.

Correct Answer: C

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