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Lync 2013 Depth Support Engineer

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QUESTION 1

You support a customer whose network environment includes Microsoft Lync Server 2013. A firewall filters all inbound traffic from the Internet. All outbound IP traffic is permitted.

Users report voice quality problems when they attempt to communicate with external participants.

You need to ensure that Lync users are able to communicate with external participants.

Which two ports should you open on the firewall? (Each correct answer presents part of the solution. Choose two.)

A. TCP port 443

B. UDP port 3478

C. TCP port 4443

D. TCP port 5061

E. TCP port 8057

Correct Answer: AB

QUESTION 2

You support a customer whose Microsoft Lync Server 2013 environment includes a single Lync Server 2013 Standard Edition pool located in a main office and four branch offices that are connected by a 3MB dedicated wide area network

(WAN) link, with 100 users in each office.

The Lync client\'s IP address is 10.0.0.100. The Lync IP server\'s address is 192.168.255.2.

Quality of Service (QoS) is configured in Lync server for voice to use the differentiated services code point (DSCP) with a value of 46.

Users in the branch offices report poor audio quality during conferences that are hosted on Lync. The results of a network trace include the following information:

Frame 1646: 146 bytes on wire (1168 bits), 146 bytes captures (1168 bits) on interface 0
Ethernet II, Src: Sierrawi_19:df:9b (84:db:2f:19:df:9b), Dst: Intelcor_64:21:98 (58:94:64:21:98)
  Destination: Intelcor_64:21:98 (58:94:6b:64:21:98)
  Source: Sierrawi_19:df:9b (84:db:2f:19:df:9b)
  Type: IP (0x0800)
Internet Protocol Version 4, Src: 24.249.188.164 (24.249.188.164), Dst: 192.168.255.2 (192.168.255.2)
  Version: 4
  Header length: 20 bytes
  Differentiated Services Field: 0x48 (DSCP 0x12: Assured Forwarding 21: ECN: 0x00: Not-ECT (Not ECN-Capable Transport))
  Total length: 132
  Identification: 0x3de5 (15845)
  Flags: 0x00
  Fragment offset: 0
  Time to live: 107
  Protocol: UDP (17)
  Header checksum: 0x7bf3 [correct]
  Source: 24.249.188.164 (24.249.188.164)
  Destination: 192.168.255.2 (192.168.255.2)
  [Source GeoIP: Unknown]
  [Destination GeoIP: Unknown]
User Datagram Protocol, Src Port: stun (3478), Dst port: 5396 (5396)
  Source port: stun (3478)
  Destination port: 5396 (5396)
  Length: 112
  Checksum: 0x3854 [validation disabled]
    [Good checksum: False]
    [Bad checksum: False]
Simple Traversal of UDP Through NAT
  Message Type: Data Indication (0x0115)
  Message Length: 0x0054
  Message Transaction ID: 719571959f489811000000000000000000
  Attributes
    Attribute: MAGIC_COOKIE
    Attribute: REMOTE_ADDRESS
    Attribute: DATA

Based on the network trace, you need to identify the most likely cause of the call quality issues.

Which setting should you modify?

A. Geo IP

B. MTU

C. DSCP value

D. STUN port

Correct Answer: C

QUESTION 3

You administer Microsoft Lync Server 2013 clients and servers in your customer\\'s network. All client computers run Windows 8 Enterprise and Microsoft Lync 2013. The computers are members of an Active Directory Domain Services (AD

DS) domain named contoso.com.

A user installs the Lync Windows Store App on his computer. He reports that he is unable to sign in to the Lync Windows Store App. The same user can successfully sign in by using Lync 2013.

You need to diagnose the reason for the failure.

What should you do?

A. Run nslookup against an external DNS server.

B. Flush the DNS cache on the client computer.

C. Run nslookup against the internal DNS server.

D. Open a Telnet session to the Lync server.

Correct Answer: C

QUESTION 4

You support a customer\\'s datacenter with Microsoft Lync Server 2013. All servers are members of an Active Directory Domain Services (AD DS) forest that is operating at a Windows Server 2003 forest functional level. Client computers run

either Lync 2013 client or Office Communicator R2. Lync Server 2013 enhanced presence privacy mode is enabled.

A user reports that her presence and contact information is accessible to users who have not been authorized to view it.

You need to prevent unauthorized users from accessing the user personal information.

Which three actions should you perform in sequence? (To answer, move the appropriate three actions from the list of actions to the answer area and arrange them in the correct order.)

Select and Place:

	Answer Area
Instruct users to sign in to Lync client and restore privacy settings.	
Raise the forest functional level to Windows Server 2012.	
Raise the forest functional level to Windows Server 2008.	
Disable and then re-enable the enhanced presence privacy mode.	
Create a new client version policy that prevents Office Communicator from signing in.	
Upgrade the customer's Office Communicator R2 to Lync 2013.	

Correct Answer:

	Answer Area
	Upgrade the customer's Office Communicator R2 to Lync 2013.
Raise the forest functional level to Windows Server 2012.	Create a new client version policy that prevents Office Communicator from signing in.
Raise the forest functional level to Windows Server 2008.	Instruct users to sign in to Lync client and restore privacy settings.
Disable and then re-enable the enhanced presence privacy mode.	

QUESTION 5

You support a customer whose Microsoft Lync Server 2013 Enterprise environment that is configured with Enterprise Voice and Dial-in Conferencing.

You remove the server that is hosting the File Store by using the Lync Topology Builder. You add and define a new file server and publish the topology.

Conference attendees report that they no longer hear their names played when they join or leave a conference.

You need to ensure that conference attendees hear their names played when they join or leave a conference.

Which two actions should you perform? (Each correct answer presents part of the solution. Choose two.)

A. Run the Test-CsDialInConferencing cmdlet.

B. Restart the Conferencing Attendant application.

C. Run the Set-CsDialinConferencingConfiguration cmdlet.

D. Restart the Conferencing Announcement application.

Correct Answer: BD

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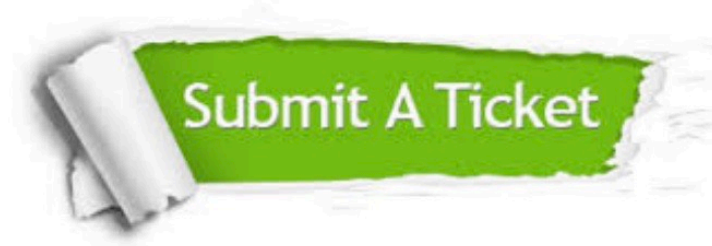To Read the Whole Q&As, please purchase the Complete Version from Our website.

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