



Lync 2013 Depth Support Engineer

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QUESTION 1

You support Microsoft Lync Server 2013 servers in your customer\\'s company network. The network includes an Active Directory Domain Services (AD DS) domain and an Exchange 2010 organization.

The company deployed a pilot Microsoft Exchange 2013 installation at one of its branches and moved the branch users\\' mailboxes to Exchange 2013. Lync users from the branch were configured to use the Unified Contact Store.

Due to budget limitations, the company has decided to move the users\\' mailboxes back to Exchange 2010.

Before you move the users\\' mailboxes, you need to change the users\\' properties.

Which two actions should you perform? (Each correct answer presents part of the solution. Choose two.)

A. Run the Test-CsUnifiedContactStore cmdlet once.

B. Run the Move-CsUser cmdlet for every user account.

- C. Run the Invoke-CsUcsRollback cmdlet for every migrated user account.
- D. Run the Set-CsUserServicesPolicy cmdlet once.

Correct Answer: CD

QUESTION 2

You deploy a Microsoft Lync Server 2013 Enterprise Pool that is configured with Enterprise Voice and Dial-in Conferencing. All client computers run Windows 8.

Users regularly use the Lync client to demonstrate new programs.

A user reports that she is unable to select any Windows Store app program to demonstrate.

You need to ensure that Lync users are able to demonstrate Windows Store app programs.

What should you do?

- A. Using the Set-CsConferencingPolicy cmdlet, enable the EnableMultiview Join setting.
- B. Using the Set-CsConferencingPolicy cmdlet, enable the AllowMultiView setting.
- C. Instruct the user to change to desktop display.
- D. Instruct the user to change the resolution of the display.

Correct Answer: C

QUESTION 3



You support a Microsoft Lync Server 2013 environment that includes the following:

Currently traffic between LAN networks and the perimeter network is blocked. You discover that configuration changes are not replicated to the Edge Server.

You run the Get-CsManagementStoreReplicationStatus cmdlet. You discover that on the Edge Server, UpToDate is shown as false.

You need to replicate the latest configuration changes to the Edge Server and bring it up to date.

Which three actions should you perform in sequence? (To answer, move the appropriate three actions from the list of actions to the answer area and arrange them in the correct order.)

Select and Place:

	Answer Area
From the Topology Builder, enable SQL Server mirroring.	
From the Topology Builder, find the port that is configured on the Edge server for internal replication.	COM
From PowerShell on the Front End Servers, run the Invoke-CsManagementStoreReplication cmdlet.	Cafte Colle
Create a firewall rule to open an internal replication port between the Front End and Edge servers.	NGO
From PowerShell, run the Import- CsConfiguration cmdlet.	34
Reissue the internal certificate on the Edge Server to include the fully qualified domain name (EQDN) of the Back End Server.	
From PowerShell, run the Export- CsConfiguration cmdlet.	
From Topology Builder, publish Topology.	

Correct Answer:



	Answer Area
From the Topology Builder, enable SQL Server mirroring.	From the Topology Builder, find the port that is configured on the Edge server for internal replication.
	Create a firewall rule to open an internal replication port between the Front End and Edge servers.
	From Powershell on the Front End Servers, run the Invoke ComanagementStoreReplication cmdlet.
From PowerShell, run the Import-	en se
CsConfiguration cmdlet.	
Reissue the internal certificate on the Edge Server to include the fully qualified domain name (FQDN) of the Back End Server.	F
From PowerShell, run the Export- CsConfiguration cmdlet.	
From Topology Builder, publish Topology.	

QUESTION 4

You support a network environment for a company named Contoso. The network includes Microsoft Lync Server 2013. Contoso recently acquired Litware, Inc.

You configure Lync to support Session Initiation Protocol (SIP) domains named contoso.com and litware.com. You configure several Lync Response Groups.

You discover that Litware Response Group agents are not receiving calls. Contoso Response Group agents continue to receive calls.

You need to restore call functionality from the user to the Litware Lync Server Response Group agent.

Which three steps should you perform in sequence? (To answer, move the appropriate three actions from the list of actions to the answer area and arrange them in the correct order.)

Select and Place:



	Answer Area
Remove the Lync Server Response Group agent from the group.	
Update the user's SIP Uniform Resource Identifier (URI).	Cart.Colle
Update the Lync Server Response Group agent's SIP Uniform Resource Identifier (URI).	Calt
Add the Lync Server Response Group agent to the group.	Share and a start of the start
Tell the Lync Server Response Group agent to sign out and then sign back in to the Lync client.	
Tell the user to sign out and then sign back in to the Lync client.	

Correct Answer:

Answer Area
Remove the Lync Server Response Group agent from the group.
Update the Lync Server Response Group agent's SIP Uniform Resource Identifier (URI).
Tell the user to sign out and then sign back in to the Lync client.
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QUESTION 5

You support a customer whose network environment includes Microsoft Lync Server 2013. A user reports that when he attempts to dial out to a public switched telephone network (PSTN) number, he receives the following message: "Your

organization does not support calling this number." All other users are able to call the same number.



You verify that the user is able to dial other Lync users in the network. You need to ensure that the user is able to dial out to PSTN numbers.

What should you do?

- A. Modify the voice policy for this user for PSTN usage.
- B. Make sure the session initiation protocol (SIP) provider is sending the invite to a Mediation Server.
- C. Open outbound TCP port 5061 on the user\\'s computer.
- D. Change the associated normalization rule in the dial plan policy.

Correct Answer: A

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