VCE & PDF
GeekCert.com

7492X^Q&As

Avaya Aura® Call Center Elite Support Exam

Pass Avaya 7492X Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

https://www.geekcert.com/7492x.html

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Avaya Official Exam Center

⚙ **Instant Download** After Purchase

⚙ **100% Money Back** Guarantee

⚙ **365 Days** Free Update

⚙ **800,000+** Satisfied Customers

QUESTION 1

In a multi-site Best Services Routing (BSR) configuration remote locations during an agent surplus condition?

A. On the System-parameter customer option form

B. On the hunt group form

C. On the BSR Application form

D. On the Signaling group for BSR application

Correct Answer: B

QUESTION 2

Refer to the exhibit.

What are three reasons for turning on "Net Redir" = y? (Choose three.)

A. Network Call Deflection does not use ISDN messaging.

B. It supports route-to number ~rl23658888.

C. It increases trunk usage and costs.

D. It supports Network Call Transfer.

E. It decreases trunk usage and costs.

Correct Answer: ADE

QUESTION 3

A customer wants to evaluate Call Center Elite/Communication Manager system performance to observe usage trends and recommend updates or corrective actions. Which object should the customer check to evaluate the system performance?

A. System files

B. Trace files

C. Log files

D. Traffic reports

Correct Answer: C

Reference: https://downloads.avaya.com/css/P8/documents/101027471

QUESTION 4

You are asked to resolve an Issue with little information except that there are reports of calls being disconnected and calls in queue not receiving announcements. When you check the display events In the Communication Manager (CM) there are several events that need to be researched. Using the information in the Events Report, how do you determine which vector(s) to begin troubleshooting?

A. Use the Event Type column.

B. Use the Event Data 1.

C. Use the Event Data 2

D. Use the Event Description.

Correct Answer: D

Reference: https://downloads.avaya.com/css/P8/documents/101050308

QUESTION 5

Which virtual touting feature can be set up to provide nearly first-in, first-out routing?

A. Network Call Deflection

B. Network Call Transfer

C. Look-Ahead Interflow

D. Enhanced Look-Ahead Interflow

Correct Answer: D

Reference: https://downloads.avaya.com/css/P8/documents/100081980

7492X PDF Dumps	7492X Study Guide	7492X Braindumps