7492X$^{Q\&As}$

Avaya Aura® Call Center Elite Support Exam

Pass Avaya 7492X Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

https://www.geekcert.com/7492x.html

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Avaya Official Exam Center

🔧 **Instant Download** After Purchase

🔧 **100% Money Back** Guarantee

🔧 **365 Days** Free Update

🔧 **800,000+** Satisfied Customers

QUESTION 1

What are two call vectoring command failures for "adjunct routing"? (Choose two.)

A. The VDN\\\'s COR does not permit routing to the adjuncts applied destination.

B. The specified agent Is not logged into the specified split tor a direct agent call.

C. The VDN\\\'s COS-group does not have Console Permission set to y.

D. The CTI link can be any Identifier.

Correct Answer: AB

Reference: https://downloads.avaya.com/css/P8/documents/101050308(18)

QUESTION 2

A customer has Avaya Communications systems located in Detroit, Chicago and Denver. All three systems are connected via ISDN Tie dunks. The customer is implementing multi site Best Services Routing (BSR) to intelligently compare resources and find the best call center to service their calls. Status polls from the Denver location to Detroit consistently fail. What are two reasons that could be the root cause for this failure? (Choose two.)

A. The trunks that tie Denver to Detroit are not Distributed Communication Systems (DCS+) or QSIG.

B. The agents in Detroit are all in auxiliary work mode.

C. There is no Best Service Routing application for the active Vector Directory Number (VDN).

D. The Expected Wait Time for the skill in Detroit is being suppressed.

Correct Answer: AB

QUESTION 3

Which of the following provides centralized control and visibility at every level of the deployment of Avaya Aura Call Center Elite Multichannel in a virtual environment?

A. Vmware

B. vCenter

C. Elite Multichannel

D. vSphere

Correct Answer: B

QUESTION 4

The call center has recently converted from 4 to 5 digit extensions. Since the conversion, callers to the

Spanish Customer Service skill report that they can no longer reach a specific agent in the call center,

even If they know the extension number.

Which two commands would provide information to isolate the problem? (Choose two.)

A. Display events extension

B. Display events vector

C. List trace vector

D. List trace extension

Correct Answer: BD

QUESTION 5

Which vector object can replace the Time of day (TOD) global Vector Variable?

A. Vector Routing Table

B. Business Schedule Table

C. Service Hours Table

D. Policy Routing Table

Correct Answer: C

Latest 7492X Dumps   7492X Study Guide   7492X Braindumps