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QUESTION 1

When the 30-day license grace period ends for the Avaya BreezeTM server, the server goes into which state?

A. Deny New Service State

B. Block New Service State

C. Active New Service State

D. Accept New Service State

Correct Answer: A

Reference: https://downloads.avaya.com/css/P8/documents/101050696 (128)

QUESTION 2

To take a backup of the Intersystem cache database, which application file must run from the Install directory of Omnichannel Windows Multimedia Server?

A. \Avaya\Oceana\Oceana\BackupAndRestore\BackupAndRestore.exe

B. \Avaya\Oceana\Oceana\BackupAndRestore\OmnichannelBackup.exe

C. \Avaya\Oceana\Oceana\BackupAndRestore\Backup.exe

D. \Avaya\Oceana\Oceana\BackupAndRestore\CacheDatabaseBkp.exe

Correct Answer: A

QUESTION 3

A customer is running an Avaya Oceana® solution and the technical engineer is troubleshooting an operational issue. When they make a test voice call to Avaya Oceana® it is not delivered to the available agents. During the isolation, the engineer found that the CSC TSAPI application is unable to receive CM events through AES.

To find out what is causing this problem, which log need to be checked?

A. CSC Service log- /var/log/Avaya/services/CallServerConnector/CallServerConnector.log PU logs- /var/log/Avaya/dcm/CallServerConnectorService

B. CSC Service log- /var/log/Avaya/services/CallServerConnector/CallServerConnector.log PU logs- /var/log/Avaya/dcm/pu/CallServerConnectorService

C. CSC Service log- /var/log/Avaya/services/CallServerConnector/CallServerConnector.log PU logs- /var/log/Avaya/dcm/pu/pu.log

D. CSC Service log- /var/log/Avaya/services/CallServerConnector/CallServerConnector.log PU logs- /var/log/Avaya/dcm/CallServerConnectorService

Correct Answer: B

QUESTION 4

Consider the following ContextData for a Voice Channel Interaction: ContextData=S9iOZBBTKiQ-pF9K-x8lw,VO,N

What is the significance of "VO"?

A. VO - `VoIP" Call

B. VO - `PSTN\\' Voice

C. V0 - Video

D. VO - Web Voice

Correct Answer: A

QUESTION 5

While troubleshooting Webchat interactions, which snap-in service and PU logs must be checked from the Avaya Oceana Cluster#3?

A. CustomerControllerService

B. ORCRestService

C. AgentControllerService

D. WAIMRestService

Correct Answer: C

Reference: https://downloads.avaya.com/css/P8/documents/101045514

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