



Avaya Oceanalytics - Insights Integration and Support Exam

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## **QUESTION 1**

Which three databases must be backed up before upgrading the Avaya AnalyticsTM 3.4 to 3.5? (Choose three.)

- A. SYSTEM\_AUX
- B. GILA\_STAGE
- C. SYSTEM
- D. GILA\_WAREHOUSE
- E. OCEANA\_DATAMART

Correct Answer: BDE

#### **QUESTION 2**

Which script is used to install Analytics Service and with which user must you run this script?

- A. root, ./install\_analytics\_service.sh
- B. oracle, ./install\_Analytics\_Service.sh
- C. oracle, ./install\_analytics\_service.sh
- D. root, ./ analytics\_service.sh
- Correct Answer: A

Reference: https://downloads.avaya.com/css/P8/documents/101051617 (67)

#### **QUESTION 3**

Which three Avaya AnalyticsTM report templates are available in real-time reports? (Choose three.)

- A. Routing Service Moving Window
- **B.** Routing Service
- C. Route Point Report
- D. Agent Performance Top 5 Report
- E. Agent Detail Report
- Correct Answer: BCD

Reference: https://downloads.avaya.com/css/P8/documents/101045276



# **QUESTION 4**

In an Avaya AnalyticsTM for Oceana?3.5 that supports deployment on the Amazon Web Services (AWS) platform, how many agents are supported?

- A. 2000
- B. 1500
- C. 4500
- D. 1000

Correct Answer: A

Reference: https://downloads.avaya.com/css/P8/documents/101051640

### **QUESTION 5**

Once the Oracle Patch installation is complete, you can verify that the patches are installed by navigating to the Middleware/Oracle\_Home/OPatch folder, and running which command?

- A. ./patch lsinventory
- B. /opatch lsinventory.
- C. ./opatch lsinventory
- D. ./opatch inventory
- Correct Answer: C

Reference: https://docs.oracle.com/middleware/12211/lcm/OPATC/GUID-56D6728D-5EDC-482B-B2E4DDB20A64FA32.htm#OPATC110

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