# 7498X<sup>Q&As</sup>

Avaya Oceanalytics - Insights Integration and Support Exam

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**QUESTION 1**

While installing Oracle software on Avaya AnalyticsTM servers, where the "" can be DB, BI, SS, or OSA, it is recommended to run the./oracle__install.sh script as which user?

A. oracle

B. root

C. admin

D. sroot

Correct Answer: B

**QUESTION 2**

Which statement about the Avaya AnalyticsTM for Oceana 3.5 upgrade is true?

A. A fresh installation of ODI component is recommended on a dedicated ODI servers in release 3.5

B. If upgrading a build of Analytics prior to 3.5, then you will need to uninstall the ODI component from the DB server.

C. If upgrading a build of Analytics prior to 3.5, then you will need to uninstall the ODI component from the OBI server.

D. If upgrading a build of Analytics prior to 3.5, then you will need to install the ODI component in the DB server.

Correct Answer: C

**QUESTION 3**

Which task is performed after deploying the Avaya AnalyticsTM for Oceana?Oracle Database?

A. Deploying Avaya AnalyticsTM for ODI

B. Deploying Avaya AnalyticsTM for OSA

C. Deploying Avaya AnalyticsTM for OBI and ODI D. Deploying Avaya AnalyticsTM for BAM

Correct Answer: C

**QUESTION 4**

What is the significance of the Channel Measure field in the Account by Agent report?

A. It is a count of interactions attended by the agent, including the interactions that were transferred with the reporting period by channel.

B. It is the amount of time the agent spends working interactions within the reporting period by channel.

C. It is used to determine the number of channels that the agent supported while supporting an account.

D. It is a count of interactions directed to the agent within the reporting period by channel.

Correct Answer: C

Reference: https://documentation.avaya.com/bundle/UsingOceanalyticsInsightsforOceanaReports_r34/
page/Account_by_Agent.html

QUESTION 5

As part of the Streams server installation, how many JMS Modules will get installed in the Streams Server?

A. 33

B. 23

C. 26

D. 36

Correct Answer: A