



78200X^{Q&As}

Avaya IP Office Platform Configuration and Maintenance Exam

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QUESTION 1

A user is testing a mobile telephone in a new deployment of Avaya Communicator. Calls can be made, but the Presence and Instant Messaging features do not work.

Which statement describes why the user cannot make the new features work?

- A. The user does not have the correct profile configured.
- B. The new Codecs are not supported.
- C. The user is not configured as an agent.
- D. The IP Office is only an Essential Edition.

Correct Answer: D

References: <https://downloads.avaya.com/css/P8/documents/101005862>

QUESTION 2

Which configuration areas are required to be configured by Hot Desking users, Agents, and all VoIP device users?

- A. Telephony-Supervisor Settings
- B. Services
- C. Mobility
- D. User Rights
- E. Extension

Correct Answer: A

QUESTION 3

Which item lets you see the progress of a software upgrade on an expansion system?

- A. Web Manager Dashboard
- B. System Tab
- C. System Monitor Program
- D. IP Office Manager on the expansion system

Correct Answer: A

References: <https://downloads.avaya.com/css/P8/documents/100175282> Page: 105



QUESTION 4

Using the Upgrade Wizard, which Password is required when upgrading the IP Office 500 V2?

- A. Manager password
- B. Security password
- C. System password
- D. Administration password

Correct Answer: C

References: <http://www.mrboingo.com/index.php/archives/58>

QUESTION 5

A customer's main number is routed to the destination VM:Main in the incoming call route menu. Where should you now look to see the routing of these calls?

- A. Voicemail Pro Modules
- B. Auto Attendant menu
- C. Hunt Groups
- D. Users

Correct Answer: A

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