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QUESTION 1

A customer has two main receptionists using SoftConsole; however, when they are away from their desk, there are two back office workers who have the SoftConsole on their PC to take calls to cover these periods.

How many licenses are required for two of the possible four SoftConsole to work in business hours?

A. 8

B. 6

C. 4

D. 2

Correct Answer: C

QUESTION 2

What does "IMAP support" mean in the IP Office UMS service?

A. A user can see/listen to voicemail messages via Web browser.

B. A user can receive voicemail messages only using MS Outlook.

C. All messages are forwarded to a user e-mail account and deleted on their telephone.

D. A user can receive voicemail messages to their Outlook, Outlook Express and/or Lotus Notes programs running on their PC.

E. A new message is sent to a user e-mail account. The user can listen to it by dialing their telephone number.

Correct Answer: B

QUESTION 3

In an installation of Server Edition, as well as the IP Office, the Voicemail Pro and one-X® Portal are also installed at the same time. Therefore, by default they should both be running. Which application would you use to check they are in fact up and running?

A. Voicemail Pro Windows Client

B. System Status Application

C. Web Manager

D. Manager Application

Correct Answer: D

References: https://downloads.avaya.com/css/P8/documents/100173993

QUESTION 4

Which application can be used to show available resources in an IP500 V2?

A. DbgView

B. IP Office Manager

C. Monitor

D. System Status Application

Correct Answer: D

References: https://downloads.avaya.com/css/P8/documents/100150298 Page: 9

QUESTION 5

There are two applications where System Alarms can be viewed, but only one of the Applications has the ability to create notification of an alarm via email.

Which application has the ability to create notification of an alarm via email?

A. Manager Application

B. Monitor Application

C. System Status Application

D. Web Manager Application

Correct Answer: A

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