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QUESTION 1

From which application are log files required for escalating issues to Avaya support?

A. SMDR

B. System Monitor

C. Customer Call Status

D. Manager Report

Correct Answer: B

QUESTION 2

To allow a user access to the SSA tool for system monitoring and troubleshooting, which rights group in the security setting must the user have enabled?

A. Admin System

B. Maint Admin

C. Installation group

D. Administration group

Correct Answer: D

References: https://downloads.avaya.com/css/P8/documents/100073300 Page: 9

QUESTION 3

Which statement about Manager used in conjunction with Server Edition is correct?

A. Manager is not compatible with Server edition and you must use Web Manager to configure the system.

B. Manager is the only application you can use to configure User on the Server Edition.

C. Manager can only be installed from the Admin DVD.

D. Manager can be installed from either the admin DVD or Web Management.

Correct Answer: C

References: https://downloads.avaya.com/css/P8/documents/101005673

QUESTION 4

A customer has a Windows Voicemail Pro server. When calls come into the customer\\'s system, if the telephone number of the caller is in the customer\\'s records, the customer wants those calls to be routed to a specific user.

Which voicemail action type is needed to configure this?

A. Database Action

B. Miscellaneous Action

C. Configuration Action

D. Condition Action

Correct Answer: A

QUESTION 5

When planning for a Small Community Network (SCN), which two are required? (Choose two.)

A. PRI service

B. Preferred Edition

C. IP Routes

D. VCMs

E. H.248

Correct Answer: CD

References: http://downloads.avaya.com/css/P8/documents/003681836

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