



# 7893X<sup>Q&As</sup>

Avaya IP Office Platform Configuration and Maintenance

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### QUESTION 1

Which two applications does the Unified Communication Module (UCM) support without the addition of an external server? (Choose two.)

- A. Avaya Contact Recorder
- B. one-X?Communicator
- C. one-X?Portal
- D. Embedded Voicemail
- E. Voicemail Pro

Correct Answer: CE

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### QUESTION 2

Which method can be used to upgrade the voice prompts on the Embedded Voicemail?

- A. Embedded File Management in the Manager Application
- B. External File Management in the System Status Application
- C. Voice Wizard in the Manager Application
- D. Embedded Monitoring Management

Correct Answer: A

References: <https://downloads.avaya.com/css/P8/documents/100174764>Page: 20

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### QUESTION 3

A customer is experiencing clipping and drop-outs when using a remote deskphone through the WAN. Which two methods can a technician use to help identify the source of the problem? (Choose two.)

- A. Add an IP route.
- B. Compare calls to local and remote extensions.
- C. Change the Mode from A-law to u-Law.
- D. Watch QoS alarms in SSA.
- E. Change codecs in the IP Office.

Correct Answer: BD

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#### QUESTION 4

A user at a remote IP Office site calls in to discuss a voicemail issue. You launch the Manager program to see your multi-site IP Office network, but only your local IP Office appears. What is causing this problem?

- A. The Unit/Broadcast address is 255.255.255.255.
- B. No SCN users are available.
- C. The remotes are doing a reboot.
- D. Your login is not correct.

Correct Answer: B

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#### QUESTION 5

Which application must be installed on a separate server or hard drive partition when installing IP Office Server Edition?

- A. Web Services
- B. Voicemail Pro
- C. Avaya Contact Recorder
- D. one-X?Portal
- E. Call Detail Records

Correct Answer: C

References: <https://downloads.avaya.com/css/P8/documents/101005101>Page: 9

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