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Avaya IP Office Platform Configuration and Maintenance

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QUESTION 1

Which two applications can	vou use to configure l	Jsers. Hunt Groups. an	nd Incoming Call Routes? (Choose two.

- A. Manager
- B. Web Manager Admin
- C. Web Manager
- D. WebLM

Correct Answer: AC

References:

https://downloads.avaya.com/css/P8/documents/101005690 https://downloads.avaya.com/css/P8/documents/101005673

QUESTION 2

When planning for a Small Community Network (SCN), which two are required? (Choose two.)

- A. PRI service
- B. Preferred Edition
- C. IP Routes
- D. VCMs
- E. H.248

Correct Answer: CD

References: http://downloads.avaya.com/css/P8/documents/003681836

QUESTION 3

A customer wants to hear a secondary dial tone when making outgoing calls. Where is that function enabled?

- A. on Short Code
- B. on System Telephony
- C. on ARS table
- D. on User Telephony

Correct Answer: A



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References: https://downloads.avaya.com/elmodocs2/ip_office/R4.1/Short_Codes.pdf

QUESTION 4

Which statement is an example of "Top Down Troubleshooting" with an IP Phone that is not working?

- A. Check the IP Phone configuration and confirm that the gateway IP address is present.
- B. Ping the telephone, and if successful, try to call it.
- C. Swap out the telephone patch cord, and if the telephone boots up, call the telephone.
- D. Listen for a dial tone, and if not heard, then check for an indicator light where the telephone is connected.

Correct Answer: D

References: https://downloads.avaya.com/elmodocs2/ip_phones/r2_0/233507_2/lanad052.html

QUESTION 5

Which two applications does the Unified Communication Module (UCM) support without the addition of an external server? (Choose two.)

- A. Avaya Contact Recorder
- B. one-X?Communicator
- C. one-X?Portal
- D. Embedded Voicemail
- E. Voicemail Pro

Correct Answer: CE

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