



7893X^{Q&As}

Avaya IP Office Platform Configuration and Maintenance

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QUESTION 1

Providers are components of one-X?Portal, each of which performs a specific role. What is the Telephony CSTA provider responsible for?

- A. It handles obtaining directory information from the IP Office systems.
- B. It handles the browser connections between users and the one-X?Portal server.
- C. It handles telephony communications to and from the IP Office systems assigned to it.
- D. It handles direct interaction with the voicemail server for features such as message playback via the browser.

Correct Answer: C

References: <https://downloads.avaya.com/css/P8/documents/101005087Page: 9>

QUESTION 2

When creating a Short Code that is to connect to a Start point on Modules in the Voicemail Pro, which Short Code feature should you use?

- A. Voicemail Call
- B. Voicemail Off
- C. Voicemail On
- D. Voicemail Node

Correct Answer: D

References: https://downloads.avaya.com/elmodocs2/ip_office/R4.1/Short_Codes.pdf

QUESTION 3

Session Border Control is a key component for QoS, security and routing, for a customer using which two components? (Choose two.)

- A. Analogue devices
- B. Remote Workers
- C. Dect Users
- D. PRI-Trunk
- E. SIP-Trunk

Correct Answer: BE



References: <https://downloads.avaya.com/css/P8/documents/100177106>

QUESTION 4

If ISDN/PRI calls are getting dropped, which tool should be used to troubleshoot the issue?

- A. SSA Snapshot
- B. Debug View with default filters
- C. Debug Manager on DTE port
- D. System Monitor with ISDN L3 filter options enabled.

Correct Answer: D

QUESTION 5

Which statement about Manager used in conjunction with Server Edition is correct?

- A. Manager is not compatible with Server edition and you must use Web Manager to configure the system.
- B. Manager is the only application you can use to configure User on the Server Edition.
- C. Manager can only be installed from the Admin DVD.
- D. Manager can be installed from either the admin DVD or Web Management.

Correct Answer: C

References: <https://downloads.avaya.com/css/P8/documents/101005673>

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