



78950X^{Q&As}

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QUESTION 1

What are the two locations where a historical report can be saved? (Choose two.)

- A. In a Group folder
- B. In the Scheduled Events folder
- C. In the Public Report Templates folder
- D. In the Private Report Templates folder

Correct Answer: AD

QUESTION 2

Which three tools can be used to show the status of the SIP extension used for calls that are not arriving at the Avaya Contact Center Select (ACCS)? (Choose three.)

- A. Window Event Viewer
- B. ACCS SGM Management Client
- C. IP Office System Monitor Tool
- D. IP Office Web Manager
- E. IP Office System Status Application

Correct Answer: ACD

QUESTION 3

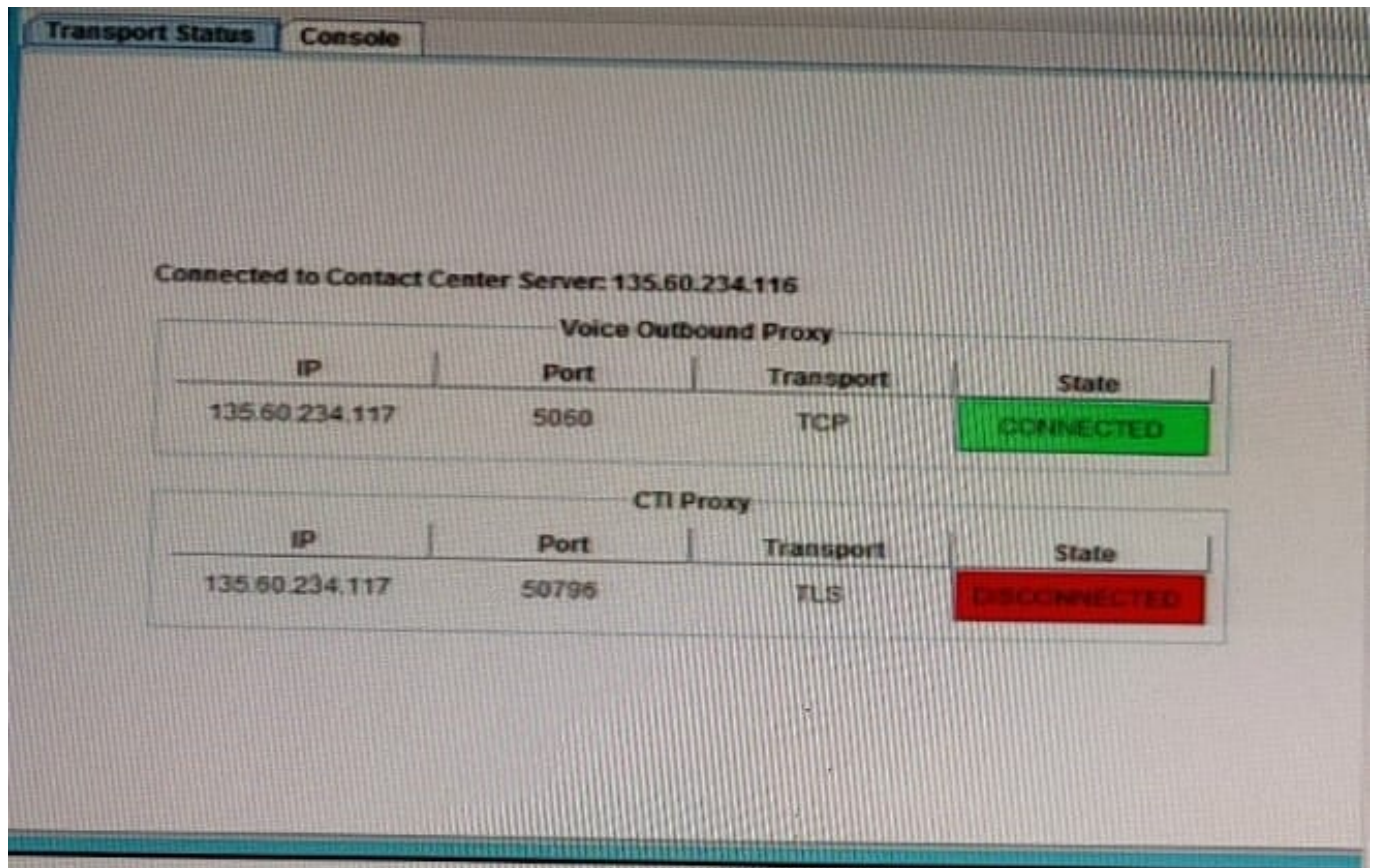
Which two types of pegging thresholds will Impact both real-time displays and historical reports? (Choose two.)

- A. Service Factor
- B. Short call
- C. Service Level
- D. Display

Correct Answer: BD

QUESTION 4

Refer to the exhibit.



The SIP Gateway Manager Management Client is showing CTT Proxy is DISCONNECTED. From the information in the exhibit, what is the root cause of this problem?

- A. The TAPI/DevLink3 is not checked in Security Settings.
- B. The service password in IP Office does not match in ACCS.
- C. The system password does not match between IP Office and WebLM.
- D. The SIP Ext allocated for Avaya Contact Center Select (ACCS) has the Login code incorrectly set.

Correct Answer: A

QUESTION 5

Which statement is true about the Avaya GREP tool?

- A. It should be used on a PC to search log files that have been downloaded from Avaya Contact Center Select (ACCS).
- B. It should only be used on an active system to capture real-time events.
- C. It is only used to report on SIP related messages during low traffic periods.
- D. It is only used during the installation phase and should not be used on an active server.

Correct Answer: B



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