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QUESTION 1

Which three applications are included with the IP Office admin suite Installation? (Choose three.)

A. Avaya Grep

B. System Status

C. IP Office Platform Manager

D. IP Office Manager

E. System Monitor

Correct Answer: BDE

QUESTION 2

In the Avaya Contact Center Select (ACCS) System Control and Monitor Utility, a gray padlock next to a service may indicate which two conditions? (Choose two.)

A. The service was disabled because it is not being used.

B. The service is not licensed.

C. The patches for that service are out of date.

D. The service is in the process of shutting down.

Correct Answer: BC

QUESTION 3

Information in the Avaya Contact Center Select (ACCS) historical database Is summarized into interval, daily, weekly, and monthly summaries.

If the current time is 8:05 AM, when could the first interval report be created that would include current activity?

A. Any time after 8:05 AM

B. After midnight

C. After 8:15 AM

D. After 9:00 AM

Correct Answer: D

QUESTION 4

Which two parameters does the Avaya Aura Media Server (AAMS) default locale setting control? (Choose two.)

A. The locale of ringback that can be played by Avaya Contact Center Select (ACCS) scripts

B. The language for the User Interface

C. The locale used for default prompts and announcements

D. The keyboard requirements

Correct Answer: BC

QUESTION 5

In Avaya Contact Center Select (ACCS), voice calls are directed to ACCS via the ACCS SIP extension.

For voice calls to be answered by ACCS, what are two places where Route points (CDNs) are defined? (Choose two.)

A. ACCS CCMM Administrator

B. IP Office Configuration

C. ACCS CCMA Configuration

D. Orchestration Designer (OD)

Correct Answer: BD

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