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QUESTION 1

Which three certificates are needed by the Avaya Contact Center Select (ACCS) server for TLS transport for the Voice proxy and CTI link? (Choose three.)

A. A signed certificate in .crt format

B. A CA root from IP Office server

C. A signed certificate in .p12 format

D. A signed certificate in .pl2 format

E. A CA root certificate from Private or Public CA

Correct Answer: BCE

QUESTION 2

A call variable is useful because of which two characteristics? (Choose two.)

A. Only call variables of type Integer can be used as wild variables.

B. Their values can be changed during a call session to serve as a collector for caller entered information.

C. They can be assigned a range of values when they are created in the variable editor.

D. They can be changed from call variable to global variable during a call session.

Correct Answer: BC

QUESTION 3

Which three tools can be used to show the status of the SIP extension used for calls that are not arriving at the Avaya Contact Center Select (ACCS)? (Choose three.)

A. Window Event Viewer

B. ACCS SGM Management Client

C. IP Office System Monitor Tool

D. IP Office Web Manager

E. IP Office System Status Application

Correct Answer: ACD

QUESTION 4

To reduce implementation time, the partner has prepared the customer/partner supplied server in advance, and plans to complete the configuration at the customer\\'s site. The partner has pre-installed Windows, and the Avaya Contact Center Select (ACCS) software, but without running the ignition

Which deployment type does this represent?

A. Software Appliance option

B. Hardware Appliance option

C. DVD option

D. Trunkey option

Correct Answer: D

QUESTION 5

Which type of activity code requires skillsets to be assigned?

A. Post Call Processing Reason code

B. Not Ready Reason code

C. Activity code

D. Walk Away Reason code

Correct Answer: C

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