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QUESTION 1

The administrator needs to use the IP Office Manager to change some SIP settings on the IP Office. Which two steps must be taken to make the change effective? (Choose two.)

- A. The IP Office system may require a restart depending on the SIP settings changes.
- B. When the IP Office Manager application is closed, the change will be effective.
- C. The administrator must execute the IP Office Manager save translations command
- D. The administrator must save configuration to transfer changes to the IP Office.

Correct Answer: CD

QUESTION 2

Which statement about the Avaya SIP Sleuth is true?

- A. It is a pre-installed application found under Contact Center Common Utilities.
- B. It is a separate downloadable application that runs on a local workstation PC.
- C. It is a pre-installed application but must be activated in the registry of the Avaya Contact Center Select (ACCS).
- D. It must be downloaded and run from the AMS element manager.

Correct Answer: D

QUESTION 3

The SIP Domain for the IP Office is set to ukaccs1poll.lab.trn.com. When administering the IP Office to work with Avaya Contact Center Select (ACCS), which two steps are required? (Choose two.)

- A. Verify SIP trunks are available for the ACCS integration.
- B. Verify that SIP Registrar Enable is configured in the IP Office VoIP settings.
- C. Administer the ACCS system SIP Domain to match the IP Office.
- D. Change the IP Office SIP Domain to match the ACCS system.

Correct Answer: BD

QUESTION 4

Which three certificates are needed by the Avaya Contact Center Select (ACCS) server for TLS transport for the Voice proxy and CTI link? (Choose three.)



- A. A signed certificate in .crt format
- B. A CA root from IP Office server
- C. A signed certificate in .p12 format
- D. A signed certificate in .pl2 format
- E. A CA root certificate from Private or Public CA

Correct Answer: BCE

QUESTION 5

Which two statements about the Avaya Contact Center Select (ACCS) skillset are true? (Choose two.)

- A. Skillsets are only used for reporting purposes.
- B. A skillset is a group of activity codes used for reporting purposes.
- C. A skillset is group of agents whose skills are similar.
- D. Skillsets are referenced in both application flows and scripts.

Correct Answer: BD

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