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QUESTION 1

Which of the Avaya Contact Center Select (ACCS) Ignition Wizard configuration tasks is optional for a installations?

- A. IP Office
- B. Licensing
- C. Multimedia
- D. Security Settings

Correct Answer: A

QUESTION 2

The information used to populate Real Time Displays may be transmitted by using which two modes?

(Choose two.)

- A. Broadcast
- B. Unicast
- C. Anycast
- D. Multicast

Correct Answer: B

QUESTION 3

Which two tasks must be completed before starting the WebLM Software Appliance deployment? (Choose two.)

- A. Download the WebLM Software Appliance from PLDS.
- B. Mount the Avaya Contact Center Select (ACCS) DVD on the VMware server.
- C. Verify that the Avaya Contact Center Select (ACCS) Software Appliance has been deployed
- D. Log into the vCenter or vSphere.

Correct Answer: BD

QUESTION 4

Which tool or web page does the administrator use to manually synchronize IP Office and Avaya Contact Center Select (ACCS) user data?



- A. ACCS, Configuration component
- B. ACCS, Contact Center Manager component
- C. IP Office Web Manager
- D. IP Office System Status

Correct Answer: D

QUESTION 5

In the Avaya Contact Center Select (ACCS) System Control and Monitor Utility, a gray padlock next to a service may indicate which two conditions? (Choose two.)

- A. The service was disabled because it is not being used.
- B. The service is not licensed.
- C. The patches for that service are out of date.
- D. The service is in the process of shutting down.

Correct Answer: BC

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