

810-420^{Q&As}

Understanding Cisco Business Value Analysis Fundamentals

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QUESTION 1

Which is a customer benefit from a Cisco solution?

- A. The solution raises the customer\\'s flexibility in launching new products
- B. It allows the IT department to defer creation of a backup plan
- C. The hardware displaces a competitor\\'s footprint, allowing an AM to get a bonus
- D. The customer agrees to be a Cisco and channel partner reference

Correct Answer: A

QUESTION 2

Which is true about \\'target state capabilities\\'?

- A. They represent things the customer needs to do, as part of a new business design
- B. They indicate a maintenance window for upgrading hardware
- C. They can be used to design a communications plan
- D. They indicate the company\\'s current unique advantages vs. competitors

Correct Answer: A

QUESTION 3

Which represents a dependency?

- A. Network bandwidth must be improved to achieve acceptable video performance
- B. Cisco can increase margin by using lower-cost resource
- C. A pilot must be complete in order to create an estimate of full-rollout funding needs
- D. Design work on network performance and security policies can occur at the same time

Correct Answer: A

QUESTION 4

Which tool should you use to document the findings of your CxO interviews?

- A. Stakeholder Analysis Worksheet
- B. Business Consulting Value Statement



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- C. Customer Conversation Framework
- D. Business Capability Model

Correct Answer: A

QUESTION 5

If you identify a stakeholder as having high interest and high power within a target company, where in the power grid should you place the stakeholder?

- A. In the Key Players position
- B. In the Minimal Effort position
- C. In the Keep Satisfied position
- D. In the Keep Informed position

Correct Answer: A

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