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QUESTION 1

A new video solution is being adopted more slowly than the business needs it to be. Which phase/activity most likely caused this issue?

A. Only Senior management was involved in designing and testing.

B. It requires the same password criteria as other systems.

C. It is a standard, corporate application.

D. It is free, so departments have no stake in its success.

Correct Answer: A

QUESTION 2

When asked about IT skills gaps, where does "Speak business language" fall in a list of concerns?

A. "Speak business language" would be helpful to improve, but not among the most critcal gaps.

B. The ranking varies depending on the industry and whether the business person is new in their job.

C. "Speak business language" is consistently mentioned as a top concern for IT professionals.

D. "Speak business language" is a very low priority but moving higher because business people need to learn the terms for technologies like cloud.

Correct Answer: C

QUESTION 3

Which three are important skills or personality traits for a project manager (PM) to have? (Choose three.)

A. The PM needs excellent communications skills.

B. The PM needs to be excellent at managing by consensus.

C. The PM needs excellent planning skills.

D. The PM\\'s relationship with Finance and Budgeting staff should be excellent.

E. The PM needs skills in managing change.

F. The PM needs to be aggressive.

Correct Answer: ACE

QUESTION 4

Which discovery methods or aids typically cost a fee?

A. White papers authored by consultants, industry professionals, analyst firms, or vendors

B. Unlimited access to all reports from conferences run by research firms

C. Primary Research

D. Crowdsharing

Correct Answer: B

QUESTION 5

Business departments have each selected one person to represent their needs for an improved reporting system. Which is a recommended way to capture, confirm, and prioritize the requirements of the group of departments?

A. Conduct individual interviews then summarize the inputs.

B. Send out a survey to the representatives and the managers of each department.

C. Conduct one or more workshop sessions.

D. Distribute two industry benchmark reports then run a conference call to hear opinions and answer questions.

Correct Answer: C

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