



**Cloud Fundamentals** 

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### **QUESTION 1**

You are a help desk technician for your university. The university uses Microsoft Office 365 in a hybrid environment.

A new employee requires an Office 365 account for email. You create an account for the employee on the local Active Directory server. You immediately go to the Office 365 dashboard but cannot locate the employee\\'s user account.

What should you do?

- A. Run a message trace for the new user.
- B. License the user for Microsoft Exchange Online.
- C. Force a Directory Synchronization for Office 365.
- D. Create an inbound on-premise connector.

Correct Answer: C

To sync the local AD with the Office 365 service the installation of the Directory Synchronization Tool (Dirsync) is required.

Reference: How to sync local Active Directory to Office 365 with DirSync http://www.codetwo.com/admins-blog/sync-premises-ad-office-365/

### **QUESTION 2**

This question requires that you evaluate the underlined text to determine if it is correct.

A user management admin in Microsoft Office 365 Business Premium can reset passwords for users and service admins.

Instructions: Review the underlined text. If it makes the statement correct, select "No change is needed". If the statement is incorrect, select the answer choice than makes the statement correct.

- A. No change is needed
- B. billing
- C. global
- D. password
- Correct Answer: D

User management admin can reset password, but can//t reset passwords for billing, global, and service admins.

Reference: Assigning admin roles https://support.office.com/en-SG/article/Assigning-admin-roles-eac4d046-1afd-4f1a-85fc-8219c79e1504

### **QUESTION 3**



This question requires that you evaluate the underlined text to determine if it is correct.

Your company is implementing Microsoft Office 365 and Exchange Online. You plan to configure the necessary public DNS settings. You need to create an SPF record to authorize the email service and present spoofing. Instructions: Review the underlined text. If it makes the statement correct, select "No change is needed". If the statement is incorrect, select the answer choice that makes the statement correct.

A. No change is needed

B. a PTR record

C. an MX record

D. a CNAME record

Correct Answer: A

The SPF (TXT) record helps to prevent other people from using your domain to send spam or other malicious email. Sender policy framework (SPF) records work by identifying the servers that are authorized to send email from your domain.

Reference: External DNS records required for Exchange Online http://howtonetworking.com/msapps/office365-11.htm

### **QUESTION 4**

This question requires that you evaluate the underlined text to determine if it is correct.

You are the Microsoft SharePoint administrator for your company. Several users report that File Explorer does not open when they use the Open with Explorer command.

To resolve this issue, you need to ensure that the Trusted sites option in File Explorer contains your SharePoint URL.

Instructions: Review the underlined text. If it makes the statement correct, select "No change is needed". If the statement is incorrect, select the answer choice that makes the statement correct.

A. Internet

- B. Managed web sites
- C. No change is needed.
- D. Restricted sites

Correct Answer: C

References: https://support.office.com/en-us/article/how-to-use-the-open-with-explorer-command-to-troubleshoot-issues-in-sharepoint-online-87155331-0c92-4224-a4c1-da5c21c4ade4

### **QUESTION 5**

This question requires that you evaluate the underlined text to determine if it is correct.

You need to know of any service interruptions for Microsoft Intune. You should check the Microsoft Intune Service



Dashboard.

Instructions: Review the underlined text. If it makes the statement correct, select "No change is needed." If the statement is incorrect, select the answer choice that makes the statement correct.

- A. Service Health Dashboard
- B. No change is needed
- C. remote connectivity analyzer
- D. Microsoft Connectivity Analyzer Tool
- Correct Answer: B

References: https://www.itprotoday.com/cloud-computing/tip-microsoft-intune-service-dashboard

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