



# 9L0-010<sup>Q&As</sup>

Macintosh Service Certification Exam

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### QUESTION 1

Which piece of information is best used to determine any Mac's correct AppleCare name?

- A. the EMC number
- B. the serial number
- C. the MAC address
- D. the model number

Correct Answer: B

If you can find the serial number, you can identify which model you have.

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### QUESTION 2

Which of following is not a good step to take when working onsite on computer?

- A. Place part on the floor.
- B. Use a grounded ESD mat.
- C. Wear a grounded ESD wrist strap.
- D. Check the polarity of the grounded power outlet.

Correct Answer: A

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### QUESTION 3

Examine the exhibit.



What AirPort Extreme port does the number 3 identify?

- A. USB
- B. LAN
- C. WAN
- D. Power
- E. FireWire

Correct Answer: C

The rear panel of the AirPort Extreme contains the ports for sharing, network connections, a security slot, and a reset button:





1.Power 2.USB 2.0 port 3.Gigabit WAN port 4.Gigabit LAN ports (3) 5.Link light (4) 6.Reset button 7.Security slot

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#### QUESTION 4

You should periodically \_\_\_\_\_ your ESD mats.

- A. clean
- B. replace
- C. turn over
- D. disconnect

Correct Answer: A

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#### QUESTION 5

Which of the following is NOT a good step to take when working onsite on a computer?

- A. Place parts on the floor
- B. Use a grounded ESD mat
- C. Wear a grounded ESD wrist strap.
- D. Check the polarity of the grounded power outlet.

Correct Answer: A

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