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QUESTION 1

Which of the following is NOT a valid power saving technique in recent Mac computers?

- A. Disconnect all peripherals.
- B. Activate automatic display sleep.
- C. Activate automatic hard disk sleep.
- D. Use wireless networks instead of wired networks.
- E. Set up locations optimized for different environments.

Correct Answer: D

Power Saving Techniques

Knowing how to manage the portable computer's energy is important. Here are some tips to help increase the computer's autonomy.

Activate automatic display sleep

In the Energy Saver System Preferences pane

Activate automatic hard disk sleep

In the Energy Saver System Preferences pane. The default is on.

Turn off AirPort

Disconnect peripherals

Some peripherals are not self-powered. A USB mouse, for example, or FireWire hard disk (even removed from the desktop). These devices draw power from the portable computer, even if they're not actively in use.

Keep a close eye on the battery level

Elect to show the battery in the menu bar and show either time remaining or percent remaining. However, be careful: this is only an estimation based on the battery's current consumption. Thus, the menu bar can display 2 hours of remaining

autonomy, and the battery will last only 1h30 when the hard drive starts spinning. The estimated time remaining will rise again if the hard drive goes back to sleep.

Reduce screen brightness

A bright screen can deplete up to 1/3 of the battery. You can dim the screen brightness almost to the maximum and still be able to work without any problem.

Use the power adapter as often as you can

Use applications suited to nomadic use

If you type entire pages of text, prefer a light word processing application (like TextEdit) to Microsoft Word, which is



quite resource consuming. Games and graphics applications like Adobe Photoshop keep the hard disk active and so drain the

battery more quickly. Some programs are more suitable than others for a nomadic use of the portable computer.

Set up locations files optimized for different environments Suggest prioritizing different network interfaces for each place that the customer uses his other computer.

Open Files Simultaneously

QUESTION 2

You are troubleshooting an iMac (Early 2008) that does not power on. You notice that all diagnostic LEDs remain off when a known-good power cord is connected to the iMac and to a known-good power outlet. What is most likely the cause of these symptoms?

- A. Faulty power supply
- B. Faulty optical drive
- C. Faulty LCD panel
- D. Faulty video card

Correct Answer: A

The LED will turn off only if the AC power source is disconnected or the power supply is faulty.

QUESTION 3

When discharging a CRT, what part do you touch with the tip of the discharge tool?

- A. Anode aperture
- B. High voltage cable
- C. Flyback transformer
- D. Yoke connector/cable

Correct Answer: A

QUESTION 4

What is the indication that a Mac has completed a successful power-on self test (POST)?

- A. Startup Chime.
- B. A series of beeps.
- C. The Login Window starts.



D. The Desktop, Dock, and menu bar load.

Correct Answer: A

Startup Stages and Cues for Mac OS X v10.6

The table below summarizes the Hardware (A), Startup (B), and Login (C) stages for Mac OS X v10.6 (Snow Leopard):

What Happens	What You See	Notes
A1 Computer sends power to logic board, power-on self test (POST)	Black screen	- Chime if successful - Series of beeps if not successful
A2 Open Firmware (PPC) or EFI (Intel) loads boot loader.	Blank gray screen	
B1 Boot loader (BootX (PPC) or boot.efi (Intel)) loads kernel + boot-required kexts	Gray apple - found boot.efi Circle with Slash - could not load boot.efi or some other issue Flashing globe - looking for booter/kernel on netboot server Gray Apple with spinning earth below - found booter/kernel on netboot server Broken Folder that blinks - no bootable device has been found	
B2 Kernel looks for root device and its driver, checks disk directory, and runs launchd	Gray apple + gear	
B3 Loginwindow starts, which requires WindowServer; other launchd jobs and processes run, mostly in parallel	Blue screen	
B3.5 Previous versions of Mac OS X display a progress window	Leopard does not display a progress window.	
B4 Login Window starts	If automatic login is disabled, you see the Login window	
C1 Finder, Dock, and other background processes load	Desktop, Dock, menu bar	
C2 Login items run	Item-specific onscreen elements	Some login items display onscreen elements



QUESTION 5

Which THREE of the following are clues that may indicate a \"no power\" condition? SELECT THREE

- A. You do not hear a startup chime.
- B. You cannot connect to the Internet.
- C. You do not hear any fan or drive noise.
- D. The cursor is frozen and the system is unresponsive.
- E. The power button or power indicator does not light up at all.

Correct Answer: ACE



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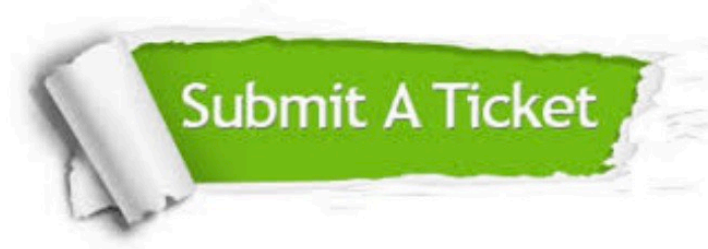
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