

## 9L0-400<sup>Q&As</sup>

Mac OS X Help Desk Essentials v10.3

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#### **QUESTION 1**

In a	default Mac (	OS X v10	.3 configuration.	, which two	methods	will launch th	ne Classic	environment?	Select two

- A. Select eh Mac OS 9 System Folder in the Startup Disk pane of System Preferences and restart.
- B. Launch Simple Text from the Applications (Mac OS 9) folder.
- C. Click Start in the Classic pane of System Preferences.
- D. Open the /System/Library/Classic/Startup file.
- E. Launch TextEdit from the Dock

Correct Answer: BC

QUESTION 2	
Disk utility can display	. (Choose all that apply.)

A. a disk drive capacity

- B. a list of partitions on a disk drive
- C. the volume format of a mounted partition
- D. the number of files in the system folder
- E. the number of files on an unmounted partition
- F. information about internal drives only, not external drives

Correct Answer: ABC

#### **QUESTION 3**

When a Mac OS X v10.3 administrator user attempts to drag a file to the Applications folder, a message tells him, "The item File.app could not be moved because applicatiosn cannot be modified."

To correct this situation the administrator user should \_\_\_\_\_.

- A. Reinstall Mac OS X
- B. Log in with the Master Password
- C. Restart the computer and log in again
- D. Click the Repair Permissions button in Disk Utility

Correct Answer: D

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#### **QUESTION 4**

Which method below will NOT help you confirm that you have set up TCP/IP correctly?

- A. Use the Ping feature in Network Utility
- B. Transfer a file using Bluetooth File Exchange.
- C. Open Internet Explorer and view an external webpage
- D. Verify that you can successfully send mail from a configured mail account.

Correct Answer: B

#### **QUESTION 5**

Which three tasks can you perform with Disk Utility? (Choose three).

- A. Erase a CD-RW disk.
- B. Determine disk usage by user name.
- C. Verify and repair a UFS-formatted disk.
- D. Create an encrypted partition on a hard disk.
- E. Discover details about top-level directories on a FireWire disk drive.
- F. Discover details about a FireWire drive such as size and configuration.

Correct Answer: ACF

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