

## 9L0-403<sup>Q&As</sup>

Mac OS X Support Essentials 10.6

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### **QUESTION 1**

How do you reset the Mac OS X v10.6 printing system?

- A. Navigate to /Library/Printers/ in the Finder, select all items, and move them to the Trash.
- B. Open Printer Setup Utility and choose Reset Printing System from the Printer Setup Utility menu.
- C. Control-click in the Printers list of the Print and Fax preferences, then choose Reset printing system.
- D. Open System Preferences, Option-click the Print and Fax preferences icon, and click Reset in the dialog that appears.

Correct Answer: C

### **QUESTION 2**

Review the screenshot of the About This Mac window, and then answer the question below.



You want to find the System Software Build number of the copy of Mac OS X v10.6 running on a computer. Where should you click in the About This Mac window, shown above, to find the answer without opening another application?

- A. Apple logo icon
- B. Mac OS X

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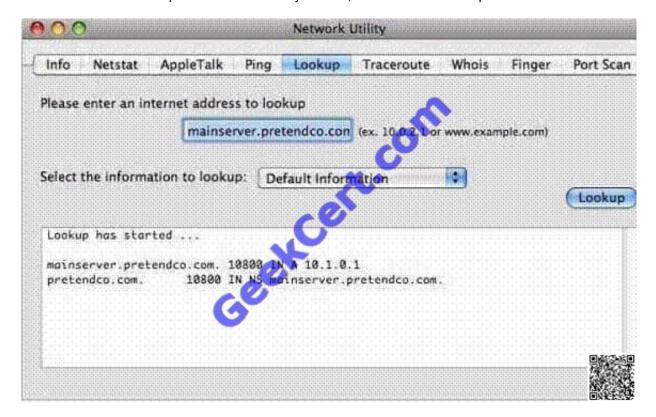
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- C. Version 10.6
- D. More Info button

Correct Answer: C

### **QUESTION 3**

Review the screenshot of part of a Network Utility window, and then answer the question below.



Which statement below accurately interprets the Network Utility Lookup results shown above?

- A. The DNS server for mainserver.pretendco.com is pretendco.com.
- B. A reverse lookup of 10.1.0.1 returns the name mainserver.pretendco.com.
- C. A reverse lookup of mainserver.pretendco.com returns the IP address 10.1.0.1.
- D. A forward lookup of mainserver.pretendco.com returns the IP address 10.1.0.1.

Correct Answer: D

### **QUESTION 4**

Review the four Apple System Profiler screenshots from a single Mac OS X v10.6 computer, and then answer the question below.

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What version of EFI firmware is installed on the computer whose profile is shown above?

- A. MP31.006C.B05
- B. 1.25f4
- C. 68929F4A-E7A4-5A2C-AFA2-F9E3467E872E
- D. 01.00.252
- E. BC14
- F. 1.3.0

Correct Answer: A

### **QUESTION 5**

Which process will let you start up a computer in target disk mode?

- A. Start up the computer from the Mac OS X Install DVD, then choose Target Disk Mode from the Utilities menu.
- B. Hold down the S key on the keyboard while the computer starts up, then type the command reboot -target.
- C. Hold down the T key on the keyboard while the computer starts up, until a FireWire icon appears on the screen.



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D. Hold down the Option key on the keyboard while the computer starts up, until a dialog appears, then select Target Disk Mode from the dialog.

Correct Answer: C

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