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OS X Support Essentials 10.8 Exam

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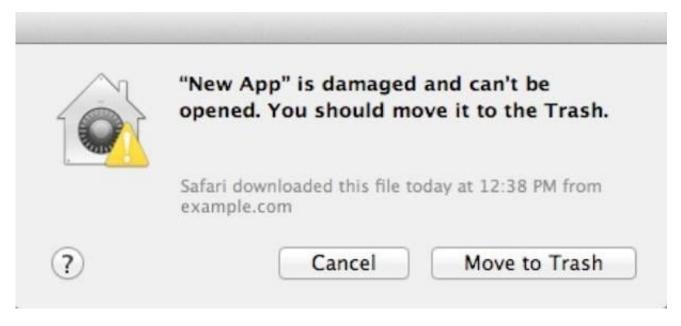100% Money Back Assurance

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QUESTION 1

Review the screenshot and answer the question below.

"New App" is damaged and can't be opened. You should move it to the Trash.

Safari downloaded this file today at 12:38 PM from example.com

Cancel   Move to Trash

You downloaded an app using Safari. When you try to open the app, you see the message shown above. What is a possible explanation?

A. The sandbox into which the app was downloaded by the quarantine system has become corrupted.

B. The certificate needed to decrypt this app cannot be found in the keychain.

C. Gatekeeper has recognized that the app was altered after it was signed.

D. The app was signed using a certificate from an unknown authority.

Correct Answer: D

QUESTION 2

Review the screenshot, and then answer the question below.

While starting up an Intel-based Mac, you see the screen shown above. What does it mean?

A. The folder that holds all the user home folders cannot be located or accessed.

B. The computer\\'s firmware cannot locate a valid booter file.

C. An invalid startup keyboard shortcut is being pressed.

D. The booter is unable to load a valid kernel.

Correct Answer: D

QUESTION 3

Which OS X startup keyboard shortcut causes the system to display the most detailed information about the startup process?

A. Command-S

B. Shift

C. F12

D. Command-V

Correct Answer: D

QUESTION 4

Review the screenshot of part of a Network Utility window, and then answer the question below.

Which statement accurately interprets the Network Utility Lookup results shown above?

A. A forward lookup of mainserver.pretendco.com returned the IP address 10.1.0.1.

B. A reverse lookup of mainserver.pretendco.com returned the IP address 10.1.0.1.

C. A reverse lookup of 10.1.0.1 returned the name mainserver.pretendco.com.

D. The DNS server for mainserver.pretendco.com is pretendco.com.

Correct Answer: B

QUESTION 5

Which dynamic service discovery protocol does OS X use to discover devices on a network?

A. SLP

B. AppleTalk

C. Bonjour

D. DynDNS

Correct Answer: C

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