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OS X Support Essentials 10.8 Exam

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QUESTION 1

Which of these is a recovery key storage location that FileVault 2 offers when you enable it?

A. Your iCloud account

B. The System Keychain

C. The OS X Recovery partition

D. An Apple server

Correct Answer: D

QUESTION 2

Review the screenshot, and then answer the question below.

If you click Delete User in the dialog shown above, what will happen to James White\\'s home folder?

A. It will be moved to the Trash.

B. "Deleted" will be appended to the home folder name, and it will be archived in Time Machine in a compressed and encrypted file.

C. "Deleted" will be appended to the home folder name, and its permissions will be changed to allow administrator user access only.

D. It will be deleted immediately, without being moved to the Trash.

Correct Answer: D

QUESTION 3

Which of these must you know about a corporate VPN server before you can configure the VPN software on an OS X computer to access the corporate network?

A. If the corporate VPN server supports DNSSEC

B. If the corporate VPN server supports PPPoE

C. If the corporate VPN server supports PPTP, L2TP over IPSec, or Cisco IPSec

D. If network protocols will be encapsulated by the corporate VPN server

Correct Answer: C

QUESTION 4

You are logged into a MacBook Pro as a standard user. How can you display the OS X Mountain Lion build number?

A. Choose About This Mac from the Apple menu, and then click the text directly under OS X until the build number is revealed.

B. Type build_number in Spotlight, and then scroll through the resulting information until the build number is revealed.

C. In the General pane of System Preferences, click the Info disclosure triangle to reveal the build number.

D. Choose Software Update from the Apple menu, and then choose Build Number from the Update menu.

Correct Answer: A

QUESTION 5

Which utility is on the OS X Recovery partition?

A. Boot Camp Assistant

B. Console

C. Firmware Password Utility

D. Activity Monitor

Correct Answer: C