



# 9L0-412<sup>Q&As</sup>

OS X Support Essentials 10.8 Exam

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### QUESTION 1

Review the screenshot, and then answer the question below.



While attempting to reinstall OS X Mountain Lion in Recovery mode, you get the error message shown above. Your Mac is physically connected to an Ethernet network. Which tool can you use to diagnose the problem further?

- A. Internet Connect
- B. Network Preferences
- C. Network Diagnostics
- D. Network Utility

Correct Answer: C



### QUESTION 2

How can you find out which application the Finder will use to open a specific document?

- A. Select the document icon in the Finder, choose Get Info from the File menu, and click the disclosure triangle next to "Open with" in the Info window to reveal the selected application in the pop-up menu.
- B. Select the document icon in the Finder, and choose Show Default Application from the File menu.
- C. Control-click the document icon in the Finder, and choose Show Application from the shortcut menu.
- D. Select the document icon in the Finder, choose Show Inspector from the File menu, click Application Bindings in the Inspector window, and scroll to locate the selected application in the pop-up menu.

Correct Answer: A

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### QUESTION 3

In a default OS X Mountain Lion installation, which permission is assigned to the top level of each user's home folder to make it accessible to Guest users who log in locally?

- A. Everyone has Read and Write access.
- B. The staff group has Read and Write access.
- C. The wheel group has Read only access.
- D. Everyone has Read only access.

Correct Answer: D

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### QUESTION 4

Review the screenshot, and then answer the question below.



While starting up an Intel-based Mac, you see the screen shown above. What does it mean?

- A. The folder that holds all the user home folders cannot be located or accessed.
- B. The computer's firmware cannot locate a valid booter file.



- C. An invalid startup keyboard shortcut is being pressed.
- D. The booter is unable to load a valid kernel.

Correct Answer: D

#### QUESTION 5

Review the screenshot and answer the question below.



You downloaded an app using Safari. When you try to open the app, you see the message shown above. What is a possible explanation?

- A. The sandbox into which the app was downloaded by the quarantine system has become corrupted.
- B. The certificate needed to decrypt this app cannot be found in the keychain.
- C. Gatekeeper has recognized that the app was altered after it was signed.
- D. The app was signed using a certificate from an unknown authority.

Correct Answer: D

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