



# 9L0-012<sup>Q&As</sup>

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### QUESTION 1

How many soft cells does the battery in the Mac Book Pro (Retina Mid2012) or MacBook Pro (Retina, 15inch, Early 2013 and Late 2013) have?

- A. 5
- B. 6
- C. 7
- D. 8

Correct Answer: B

Reference: <https://www.ifixit.com/Teardown/MacBook+Pro+15-Inch+Retina+Display+Mid+2012+Teardown/9462>

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### QUESTION 2

According to the Apple Troubleshooting theory, at what stage should you run a diagnostic?

- A. After determining the issue is not hardware
- B. After determining the issue is Education Opportunity
- C. After determining the issue is caused by the Environment
- D. After determining the issue is with the device's Software or Hardware

Correct Answer: D

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### QUESTION 3

After disconnecting all other Mac Pro (Late 2013) parts, which of the following components remains?

- A. Thermal center
- B. Thermal unit
- C. Thermal core
- D. Thermal structure

Correct Answer: C

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#### QUESTION 4

Where can a technician find the serial number of an SSD that has been replaced on a MacBook Pro (Retina, 13-inch, Early 2013)?

- A. Lift the mylar cover on the SSD.
- B. Peel back the thermal pad on the SSD
- C. On the top case.
- D. On the back of the SSD cable

Correct Answer: A

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#### QUESTION 5

Which Mac mini listed below can use a USB 3 devices at full speed?

- A. Mac mini Server (Mid 2010)
- B. Mac mini (Mid 2010)
- C. Mac mini (Mid 2011)
- D. Mac mini (Late 2012)

Correct Answer: D

Reference: <https://discussions.apple.com/thread/4922656>

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