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QUESTION 1

What is the likely cause of an iMac (21.5-inch, Late 2013) producing a single error tone at startup that repeats every five seconds.
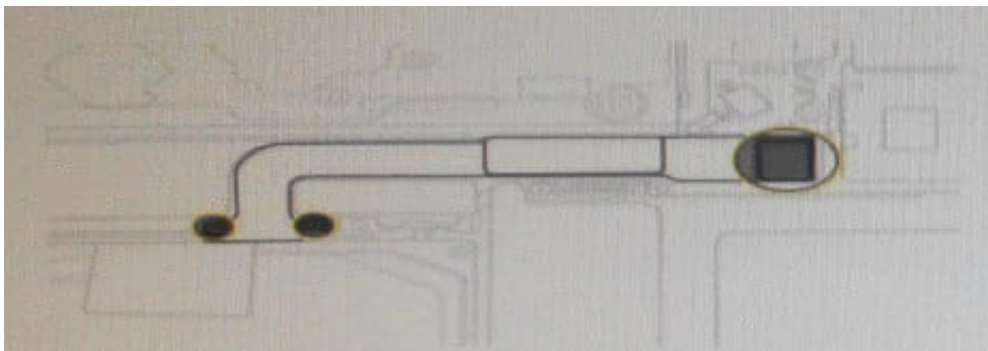
A. The unit does not have RAM or RAM is not installed properly.

B. The logic board has failed and must be replaced.

C. The RAM does not pass data integrity tests.

D. The hard drive has failed S.M.A.R.T. status.

Correct Answer: A

Reference: https://support.apple.com/en-ca/HT202768

QUESTION 2

Examine the image.

Why is it important to remove the two depicted screws when replacing the hard drive in a MacBook Pro (15-inch, Mid 2012)?

A. You cannot remove the connector on the hard drive if you do not remove these screws.

B. You cannot remove the battery cable with these screws installed.

C. You will prevent strain on the hard drive flex cable by removing them.

D. You will damage the logic board if you do not remove these screws.

Correct Answer: A

QUESTION 3

Power Nap operations on a MacBook Air (Mid 2012) will be suspended until the unit is connected to a power adapter

when the charge is at what percentage or less?

A. 10 percent

B. 30 percent

C. 50 percent

D. 75 percent

Correct Answer: B

Explanation: When your battery has 30 percent or less charge, Power Nap operations will be suspended until you connect a power adapter. Power Nap communicates and transfers data for a only a few minutes per Power Nap cycle when running on battery. When connected to a power adapter, communications and data transfers are continuous.

QUESTION 4

How many simultaneous connections are supported on AirPort Extreme and Time Capsule?

A. 254

B. 100

C. 50

D. 10

Correct Answer: A

Reference: https://discussions.apple.com/thread/3064394

QUESTION 5

Which of the following software tools can detect malfunctioning thermal sensors on MacBook Air (Mid 2013) models? SELECT TWO

A. System Information

B. Apple Service Toolkit (AST)

C. Apple Service Diagnostics (ASD)

D. Thermal Sensor Diagnostics (TD)

E. Thermal Service Diagnostics (TSD)

Correct Answer: BC

Reference: http://mdex-nn.ru/uploads/newmbp15.pdf (page 6, software tools)

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